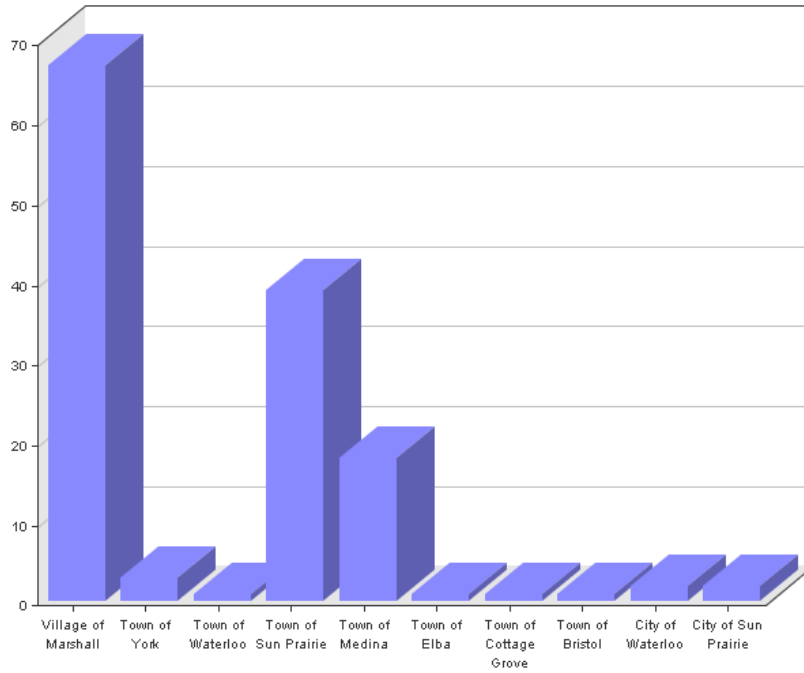


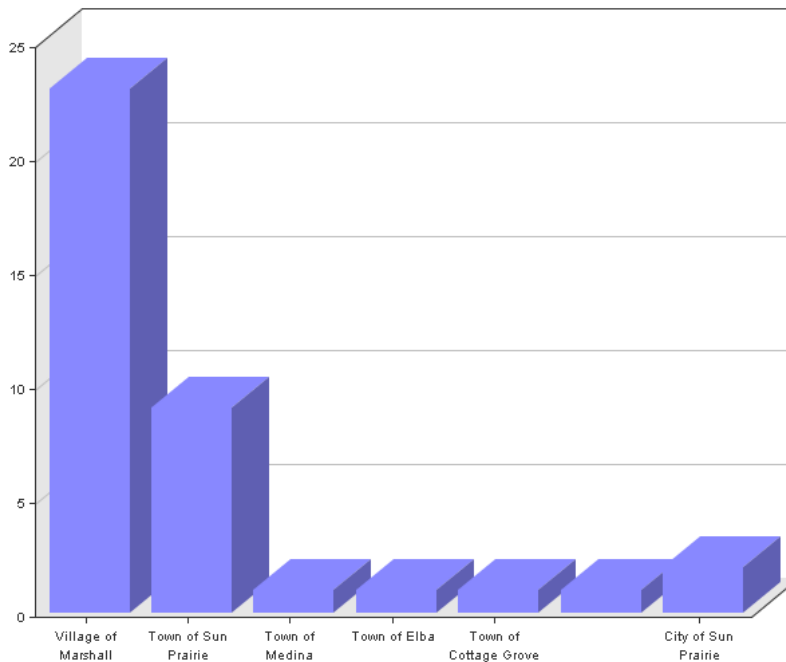
Marshall Area EMS Director's Report April 2015

Annual Call Volume by Municipality



Incident Zone Number (E8.9)	Count
Village of Marshall	67
Town of York	3
Town of Waterloo	1
Town of Sun Prairie	39
Town of Medina	18
Town of Elba	1
Town of Cottage Grove	1
Town of Bristol	1
City of Waterloo	2
City of Sun Prairie	2

Monthly Call Volume by Municipality



Incident Zone Number (E8.9)	Count
Village of Marshall	23
Town of Sun Prairie	9
Town of Medina	1
Town of Elba	1
Town of Cottage Grove	1
City of Waterloo	1
City of Sun Prairie	2

Call Volume Year to Date (2015)

QA/QI, run reports per month

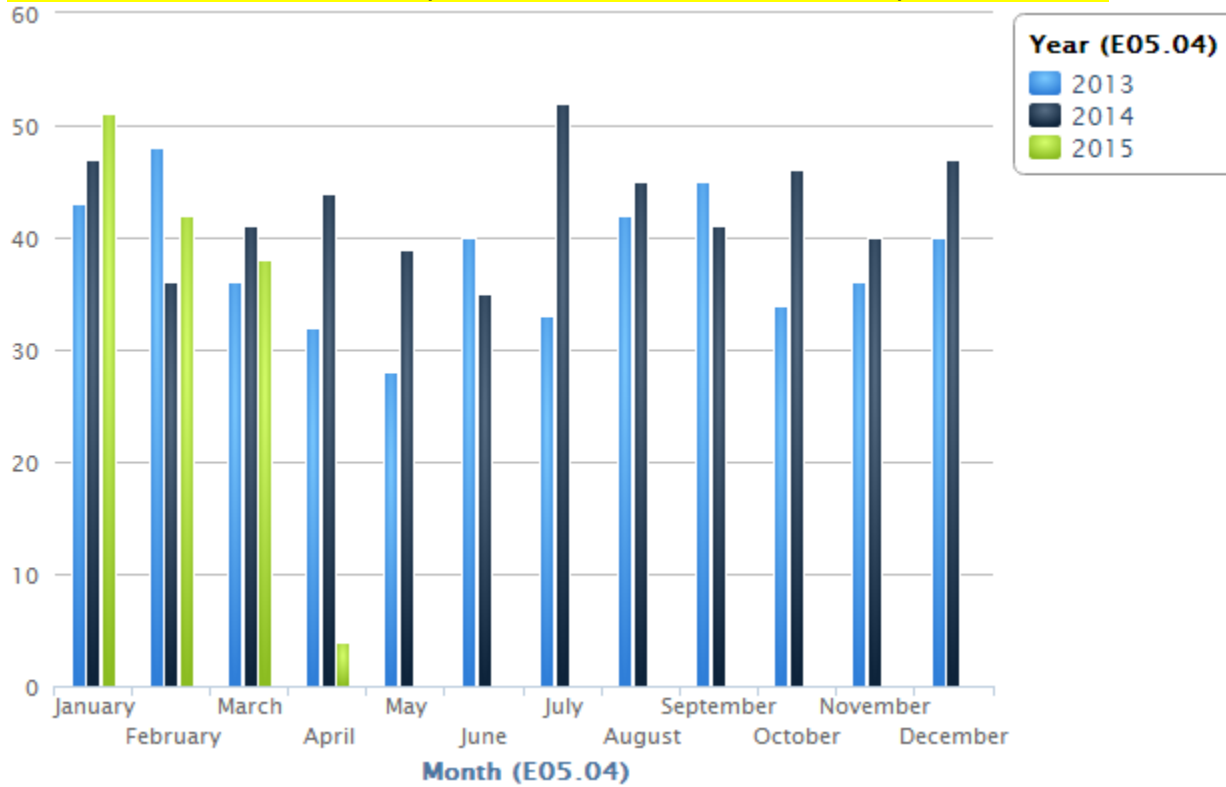
Month	# of Runs	% of Runs
January	53	37.32%
February	44	30.99%
March	38	26.76%
April	7	4.93%
May	0	0.00%
June	0	0.00%
July	0	0.00%
August	0	0.00%
September	0	0.00%
October	0	0.00%
November	0	0.00%
December	0	0.00%
Total	142	100%

Call Volume Prior Year (2014)

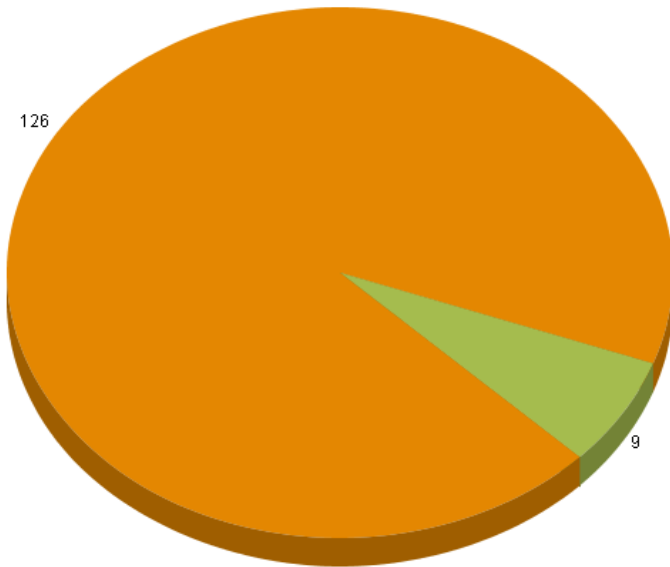
QA/QI, run reports per month

Month	# of Runs	% of Runs
January	47	8.94%
February	37	7.03%
March	45	8.56%
April	44	8.37%
May	40	7.60%
June	36	6.84%
July	55	10.46%
August	45	8.56%
September	42	7.98%
October	47	8.94%
November	40	7.60%
December	48	9.13%
Total	526	100%

As of 03/31/2015 we were dispatched to 6 more calls than this period in 2014.



Unit Number (E2.11)	Count
MRR76	126
MRR77	9



The backup ambulance has responded to one call for service in 2015. It should also be noted that we missed 3 calls for service year to date (2015) where our first ambulance was already assigned to a call.

Average Run Times for month

Call information, Ambulance Run Data Report – All calls

Enroute (Responding - Unit Notified Dispatched)			Response Time (Arrive Scene - Enroute)		
Minutes	# of Runs	% of Runs	Minutes	# of Runs	% of Runs
0 - 1	5	13.16%	0 - 5	20	52.63%
2 - 3	10	26.32%	6 - 10	7	18.42%
4 - 5	16	42.11%	11 - 15	4	10.53%
> 5	6	15.79%	> 15	1	2.63%
Unknown	1	2.63%	Unknown	6	15.79%
Total	38	100%	Total	38	100%

Scene Time (Depart Scene - Arrive Scene)			Transport Time (Arrive Hospital - Depart Scene)		
Minutes	# of Runs	% of Runs	Minutes	# of Runs	% of Runs
0 - 10	7	18.42%	0 - 5	1	2.63%
11 - 20	10	26.32%	6 - 10	1	2.63%
21 - 30	3	7.89%	11 - 15	1	2.63%
> 30	1	2.63%	> 15	16	42.11%
Unknown	17	44.74%	Unknown	19	50.00%
Total	38	100%	Total	38	100%

Average Run Times	
Enroute	00:03:54
To Scene	00:05:24
At Scene	00:15:41
To Destination	00:22:03
Back in Service	00:16:03
Total	01:03:05

Annual Average Run Times

Call information, Ambulance Run Data Report – All calls

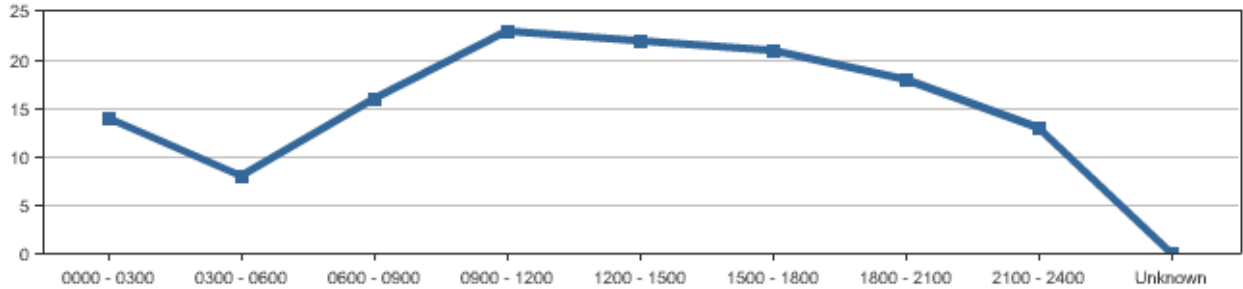
Enroute (Responding - Unit Notified Dispatched)			Response Time (Arrive Scene - Enroute)		
Minutes	# of Runs	% of Runs	Minutes	# of Runs	% of Runs
0 - 1	23	17.04%	0 - 5	69	51.11%
2 - 3	45	33.33%	6 - 10	38	28.15%
4 - 5	50	37.04%	11 - 15	11	8.15%
> 5	14	10.37%	> 15	3	2.22%
Unknown	3	2.22%	Unknown	14	10.37%
Total	135	100%	Total	135	100%

Scene Time (Depart Scene - Arrive Scene)			Transport Time (Arrive Hospital - Depart Scene)		
Minutes	# of Runs	% of Runs	Minutes	# of Runs	% of Runs
0 - 10	30	22.22%	0 - 5	1	0.74%
11 - 20	35	25.93%	6 - 10	1	0.74%
21 - 30	13	9.63%	11 - 15	3	2.22%
> 30	6	4.44%	> 15	70	51.85%
Unknown	51	37.78%	Unknown	60	44.44%
Total	135	100%	Total	135	100%

Average Run Times	
Enroute	00:03:22
To Scene	00:05:48
At Scene	00:16:16
To Destination	00:26:22
Back in Service	00:14:36
Total	01:06:24

Year to Date Call Volume by Hour of Day

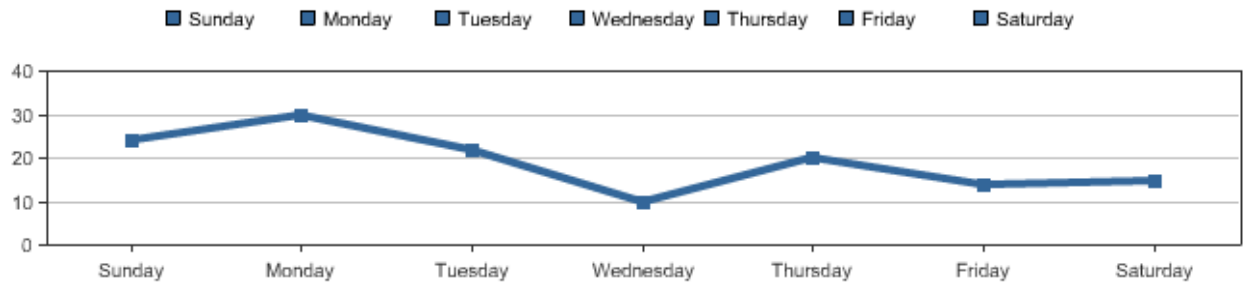
Call Information, Ambulance Run Data Report



Time Period	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Total	Percentage
0000 - 0300	7	2	0	1	0	2	2	14	10.37%
0300 - 0600	2	1	1	0	2	2	0	8	5.93%
0600 - 0900	2	4	5	1	1	0	3	16	11.85%
0900 - 1200	4	6	3	1	5	1	3	23	17.04%
1200 - 1500	3	1	5	2	6	3	2	22	16.30%
1500 - 1800	2	8	2	2	3	2	2	21	15.56%
1800 - 2100	3	6	2	0	3	3	1	18	13.33%
2100 - 2400	1	2	4	3	0	1	2	13	9.63%
Unknown	0	0	0	0	0	0	0	0	0.00%
Total	24	30	22	10	20	14	15	135	100%

Year to Date Calls by Weekday

Call information, ambulance run data report, Runs per weekday



Transport Hospital

Call information, Ambulance Run Data Report

Destination	# of Runs	% of Runs
Aurora Medical Center	1	0.74%
Columbus Community Hospital	6	4.44%
Meriter Hospital	15	11.11%
St. Mary's - Madison	17	12.59%
St. Mary's - Sun Prairie	16	11.85%
University of Wisconsin Hospital & Clinics	16	11.85%
VA Medical Center	4	2.96%
Watertown Regional Medical Center	1	0.74%
No Destination	59	43.70%
Total	135	100%

Year to Date Dispatch Reasons

Call information, Ambulance Run Data

Dispatch Reason	# of Times	% of Times
Abdominal Pain	3	2.22%
Assault/Sexual Assault	3	2.22%
Back Pain (Non-Traumatic/Non-Recent Trauma)	1	0.74%
Breathing Problem	9	6.67%
Cardiac or Respiratory Arrest/Death	4	2.96%
Chest Pain (Non-Traumatic)	8	5.93%
Convulsions/Seizure	4	2.96%
Diabetic Problems	2	1.48%
Falls	26	19.26%
Heart Problems/A.I.C.D.	1	0.74%
Heat/Cold Exposure	1	0.74%
Hemorrhage/Laceration	2	1.48%
Overdose	4	2.96%
Overdose/Poisoning (Ingestion)	1	0.74%
Psychiatric/Abnormal Behavior/Suicide Attempt	1	0.74%
Sick Person (Specific Diagnosis)	19	14.07%
Stab/Gunshot/Penetrating Trauma	1	0.74%
Standby	19	14.07%
Stroke (CVA)	1	0.74%
Traffic/Transportation Incidents	16	11.85%
Traumatic Injuries (Specific)	2	1.48%
Unconscious/Fainting (Near)	1	0.74%
Unknown Problem (Man Down)	6	4.44%
Unknown	0	0.00%
Total	135	100%

Year to Date Call Disposition

Call information, Ambulance Run Data Report

Response Disposition	# of Times	% of Times
Cancelled	16	11.85%
Dead at Scene	3	2.22%
Patient Refused Care	5	3.70%
Standby Only, No Patient Contacts	12	8.89%
Treated and Refused Transport	10	7.41%
Treated and Released	9	6.67%
Treated, Dead at Scene	2	1.48%
Treated, Transferred Care	5	3.70%
Treated, Transported by EMS	71	52.59%
Unable to Locate Patient/Scene	2	1.48%
Unknown	0	0.00%
Total	135	100%

