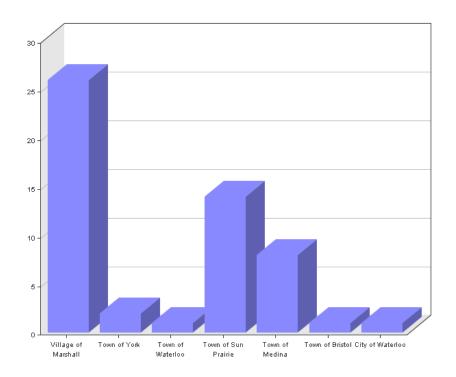
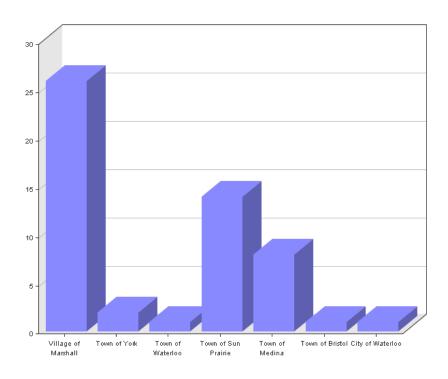
### Marshall Area EMS February 2015

### **Annual Call Volume by Municipality**



Incident Zone Number (E8.9)	Count
Village of Marshall	26
Town of York	2
Town of Waterloo	1
Town of Sun Prairie	14
Town of Medina	8
Town of Bristol	1
City of Waterloo	1

#### Monthly Call Volume by Municipality



Incident Zone Number (E8.9)	Count
Village of Marshall	26
Town of York	2
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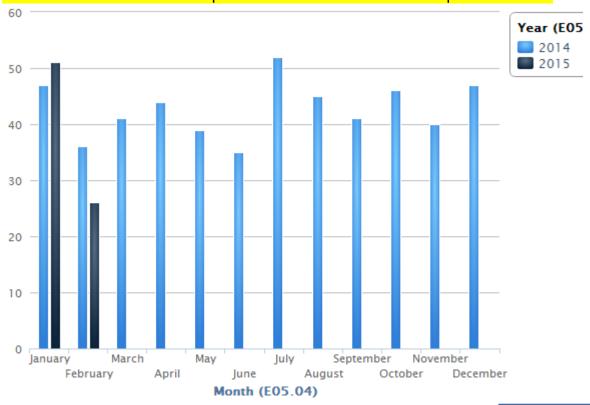
## <u>Call Volume Year to Date (2015)</u> QA/QI, run reports per month

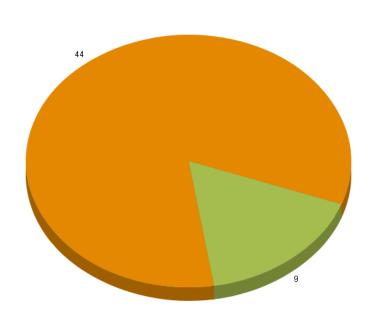
Month		# of Runs	% of Runs
January		53	65.43%
February		28	34.57%
March		0	0.00%
April		0	0.00%
May		0	0.00%
June		0	0.00%
July		0	0.00%
August		0	0.00%
September		0	0.00%
October		0	0.00%
November		0	0.00%
December		0	0.00%
	Total	81	100%

### Call Volume Prior Year (2014) QA/QI, run reports per month

Month		# of Runs	% of Runs
January		47	8.94%
February		37	7.03%
March		45	8.56%
April		44	8.37%
May		40	7.60%
June		36	6.84%
July		55	10.46%
August		45	8.56%
September		42	7.98%
October		47	8.94%
November		40	7.60%
December		48	9.13%
	Total	526	100%

#### As of 01/31/2015 we were dispatched to 6 more calls than this period in 2014.





MRR76 44 MRR77 9

The backup ambulance has responded to one call for service in 2015. It should also be noted that we missed 1 call for service in 2015 where our first ambulance was already assigned to a call.

## <u>Average Run Times for month</u> Call information, Ambulance Run Data Report – All calls

Enroute (Responding	- Unit Notified Disp	atched)	Response Time (Arrive	Scene - Enroute)	
Minutes	# of Runs	% of Runs	Minutes	# of Runs	% of Runs
0 - 1	9	16.98%	0 - 5	32	60.38%
2 - 3	20	37.74%	6 - 10	13	24.53%
4 - 5	17	32.08%	11 - 15	4	7.55%
> 5	6	11.32%	> 15	1	1.89%
Unknown	1	1.89%	Unknown	3	5.66%
Total	53	100%	Total	53	100%

Scene Time (Depart Sce	ene - Arrive Scene)		Transport Time (Arrive	: Hospital - Depart	Scene)
Minutes	# of Runs	% of Runs	Minutes	# of Runs	% of Runs
0 - 10	12	22.64%	0 - 5	0	0.00%
11 - 20	15	28.30%	6 - 10	0	0.00%
21 - 30	7	13.21%	11 - 15	0	0.00%
> 30	3	5.66%	> 15	33	62.26%
Unknown	16	30.19%	Unknown	20	37.74%
Total	53	100%	Total	53	100%

Average Run Times	
Enroute	00:03:18
To Scene	00:05:37
At Scene	00:17:35
To Destination	00:30:09
Back in Service	00:13:02
Total	01:09:41

## Annual Average Run Times Call information, Ambulance Run Data Report – All calls

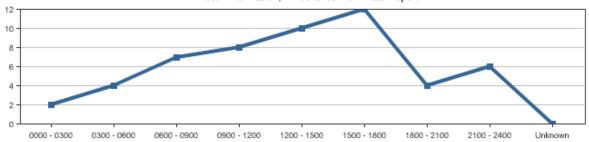
Enroute (Responding -	Unit Notified Dispatche	d)	Response Time (Arrive	Scene - Enroute)	
Minutes	# of Runs	% of Runs	Minutes	# of Runs	% of Runs
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Scene Time (Depart Sc	ene - Arrive Scene)		Transport Time (Arrive	Hospital - Depart	Scene)
Minutes	# of Runs	% of Runs	Minutes	# of Runs	% of Runs
0 - 10	12	22.64%	0 - 5	0	0.00%
11 - 20	15	28.30%	6 - 10	0	0.00%
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Average Run Times	
Enroute	00:03:18
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Back in Service	00:13:02
Total	01:09:41

#### Year to Date Call Volume by Hour of Day

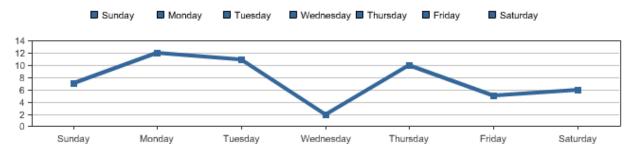
Call Information, Ambulance Run Data Report



Time Period	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Total	Percentage
0000 - 0300	1	0	0	0	0	1	0	2	3.77%
0300 - 0600	1	1	1	0	1	0	0	4	7.55%
0600 - 0900	0	1	4	0	0	0	2	7	13.21%
0900 - 1200	2	2	2	1	1	0	0	8	15.09%
1200 - 1500	1	0	3	0	4	1	1	10	18.87%
1500 - 1800	1	6	0	0	2	1	2	12	22.64%
1800 - 2100	0	1	0	0	2	1	0	4	7.55%
2100 - 2400	1	1	1	1	0	1	1	6	11.32%
Unknown	0	0	0	0	0	0	0	0	0.00%
Total	7	12	11	2	10	5	6	53	100%

#### Year to Date Calls by Weekday

Call information, ambulance run data report, Runs per weekday



#### **Transport Hospital**

Call information, Ambulance Run Data Report

Destination	# of Runs	% of Runs
Columbus Community Hospital	26	4.94%
Meriter Hospital	81	15.40%
Not Applicable	1	0.19%
St. Mary's - Madison	88	16.73%
St. Mary's - Sun Prairie	63	11.98%
University of Wisconsin Hospital & Clinics	76	14.45%
VA Medical Center	14	2.66%
Watertown Regional Medical Center	6	1.14%
No Destination	171	32.51%
Total	526	100%

Call information, Ambulance Run Data

Dispatch Reason	# of Times	% of Times
Abdominal Pain	1	1.89%
Assault/Sexual Assault	1	1.89%
Breathing Problem	5	9.43%
Cardiac or Respiratory Arrest/Death	2	3.77%
Chest Pain (Non-Traumatic)	2	3.77%
Falls	10	18.87%
Heat/Cold Exposure	1	1.89%
Overdose	2	3.77%
Psychiatric/Abnormal Behavior/Suicide Attempt	1	1.89%
Sick Person (Specific Diagnosis)	8	15.09%
Stab/Gunshot/Penetrating Trauma	1	1.89%
Standby	6	11.32%
Traffic/Transportation Incidents	9	16.98%
Traumatic Injuries (Specific)	2	3.77%
Unknown Problem (Man Down)	2	3.77%
Unknown	0	0.00%
Total	53	100%

# Year to Date Call Disposition Call information, Ambulance Run Data Report

Response Disposition	# of Times	% of Times
Cancelled	4	7.55%
Dead at Scene	2	3.77%
Patient Refused Care	3	5.66%
Standby Only, No Patient Contacts	5	9.43%
Treated and Refused Transport	1	1.89%
Treated and Released	2	3.77%
Treated, Dead at Scene	2	3.77%
Treated, Transferred Care	3	5.66%
Treated, Transported by EMS	30	56.60%
Unable to Locate Patient/Scene	1	1.89%
Unknown	0	0.00%
Total	53	100%