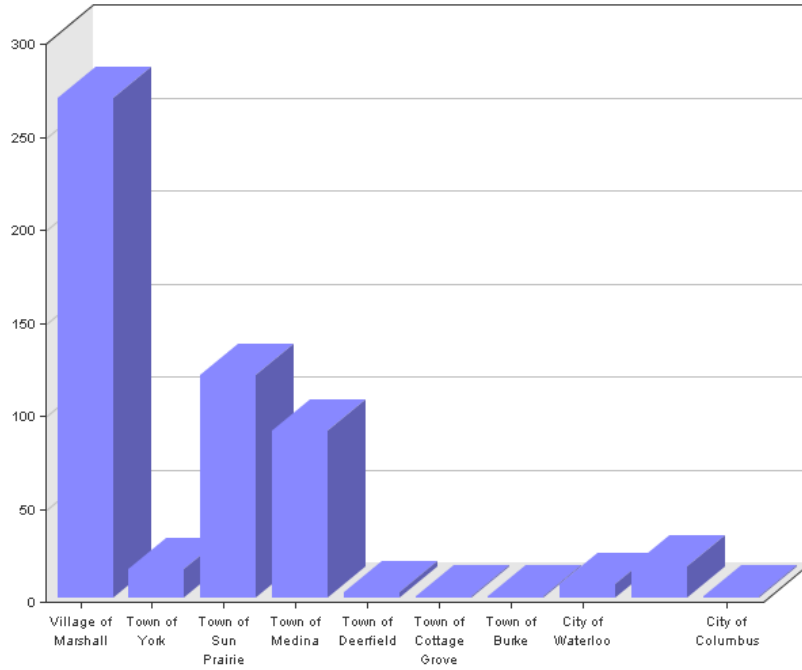


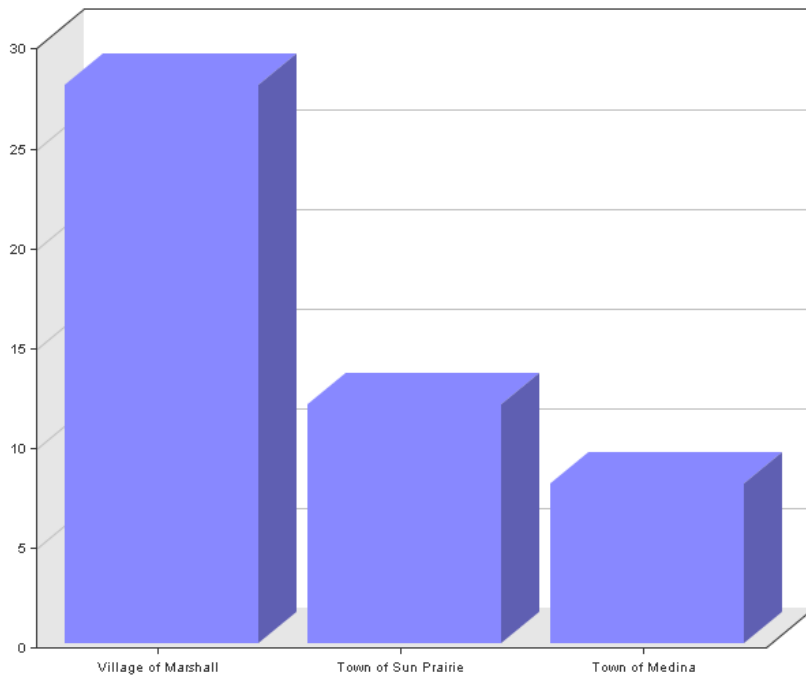
Marshall Area EMS January 2015

Annual Call Volume by Municipality



Incident Zone Number (E8.9)	Count
Village of Marshall	269
Town of York	16
Town of Sun Prairie	120
Town of Medina	90
Town of Deerfield	3
Town of Cottage Grove	1
Town of Burke	1
City of Waterloo	8
City of Sun Prairie	17
City of Columbus	1

Monthly Call Volume by Municipality



Incident Zone Number (E8.9)	Count
Village of Marshall	28
Town of Sun Prairie	12
Town of Medina	8

Call Volume Year to Date (2014)

QA/QI, run reports per month

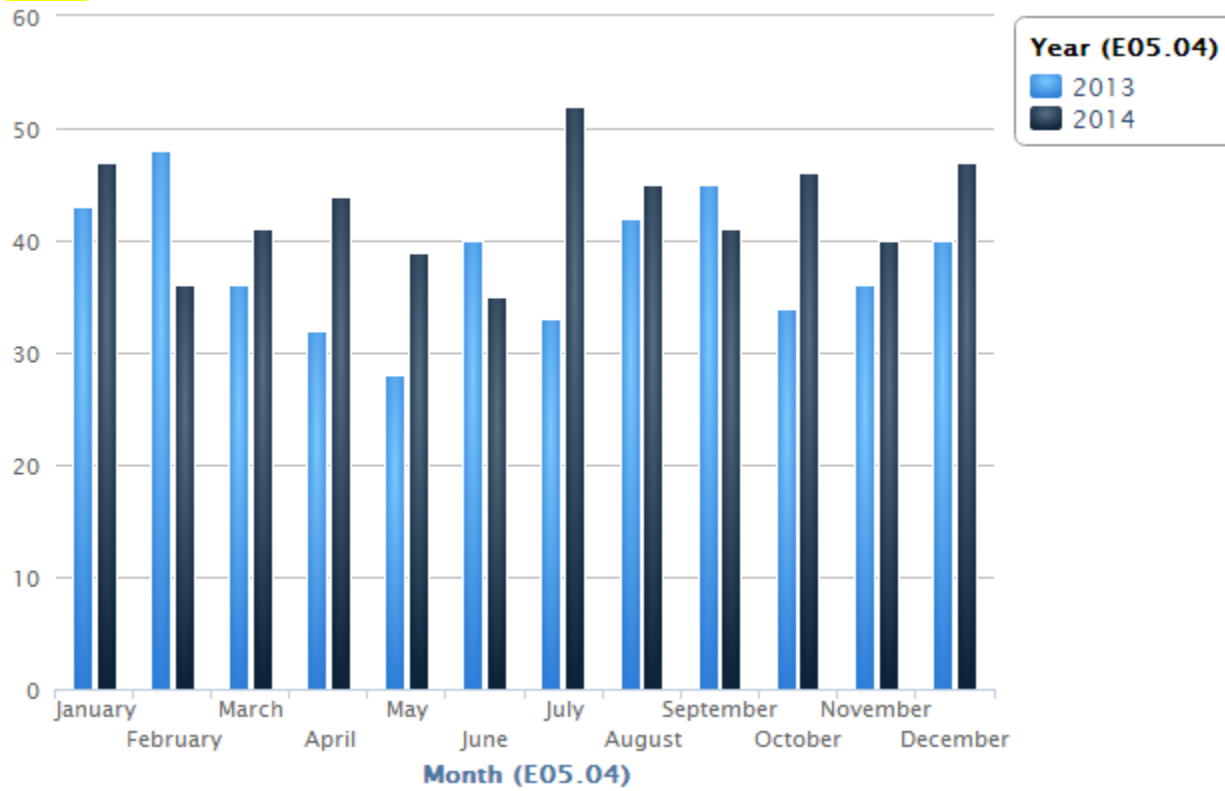
Month	# of Runs	% of Runs
January	47	8.94%
February	37	7.03%
March	45	8.56%
April	44	8.37%
May	40	7.60%
June	36	6.84%
July	55	10.46%
August	45	8.56%
September	42	7.98%
October	47	8.94%
November	40	7.60%
December	48	9.13%
Total	526	100%

Call Volume Prior Year (2013)

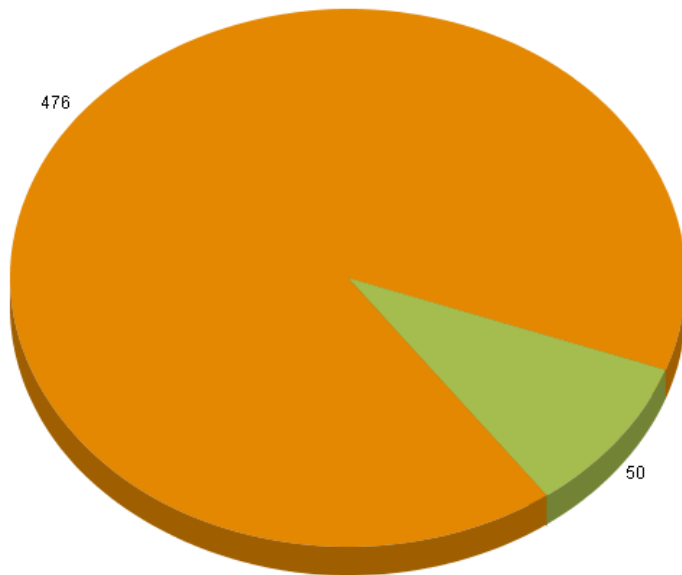
QA/QI, run reports per month

Month	# of Runs	% of Runs
January	43	9.15%
February	50	10.64%
March	37	7.87%
April	32	6.81%
May	29	6.17%
June	40	8.51%
July	34	7.23%
August	43	9.15%
September	47	10.00%
October	37	7.87%
November	38	8.09%
December	40	8.51%
Total	470	100%

As of 12/31/2014 call volume increased 11%. We were dispatched to 56 more calls than 2013.



Unit Number (E2.11)	Count
MRR76	476
MRR77	50



The backup ambulance has responded to six calls for service in 2014. It should also be noted that we missed 19 calls for service in 2014 where our first ambulance was already assigned to a call.

Average Run Times for month

Call information, Ambulance Run Data Report – All calls

Enroute (Responding - Unit Notified Dispatched)			Response Time (Arrive Scene - Enroute)		
Minutes	# of Runs	% of Runs	Minutes	# of Runs	% of Runs
0 - 1	7	14.58%	0 - 5	31	64.58%
2 - 3	14	29.17%	6 - 10	12	25.00%
4 - 5	20	41.67%	11 - 15	2	4.17%
> 5	6	12.50%	> 15	1	2.08%
Unknown	1	2.08%	Unknown	2	4.17%
Total	48	100%	Total	48	100%

Scene Time (Depart Scene - Arrive Scene)			Transport Time (Arrive Hospital - Depart Scene)		
Minutes	# of Runs	% of Runs	Minutes	# of Runs	% of Runs
0 - 10	16	33.33%	0 - 5	0	0.00%
11 - 20	16	33.33%	6 - 10	0	0.00%
21 - 30	7	14.58%	11 - 15	1	2.08%
> 30	1	2.08%	> 15	34	70.83%
Unknown	8	16.67%	Unknown	13	27.08%
Total	48	100%	Total	48	100%

Average Run Times	
Enroute	00:03:41
To Scene	00:04:52
At Scene	00:13:57
To Destination	00:30:19
Back in Service	00:13:45
Total	01:06:34

Annual Average Run Times

Call information, Ambulance Run Data Report – All calls

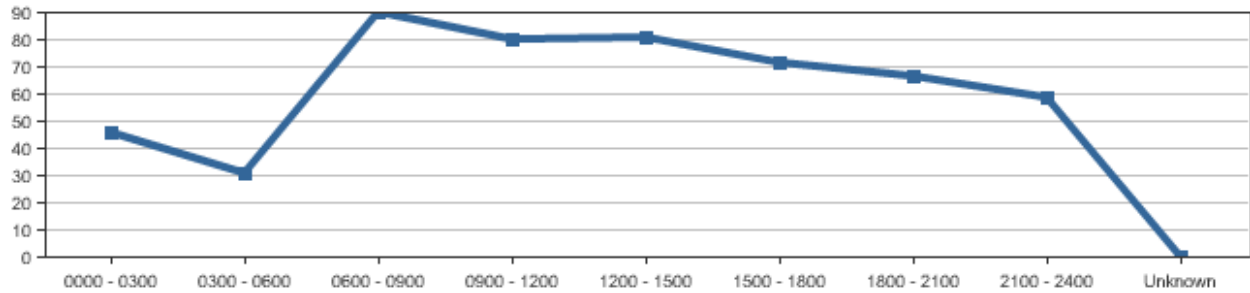
Enroute (Responding - Unit Notified Dispatched)			Response Time (Arrive Scene - Enroute)		
Minutes	# of Runs	% of Runs	Minutes	# of Runs	% of Runs
0 - 1	41	7.79%	0 - 5	325	61.79%
2 - 3	122	23.19%	6 - 10	131	24.90%
4 - 5	258	49.05%	11 - 15	33	6.27%
> 5	92	17.49%	> 15	4	0.76%
Unknown	13	2.47%	Unknown	33	6.27%
Total	526	100%	Total	526	100%

Scene Time (Depart Scene - Arrive Scene)			Transport Time (Arrive Hospital - Depart Scene)		
Minutes	# of Runs	% of Runs	Minutes	# of Runs	% of Runs
0 - 10	172	32.70%	0 - 5	2	0.38%
11 - 20	162	30.80%	6 - 10	8	1.52%
21 - 30	40	7.60%	11 - 15	18	3.42%
> 30	23	4.37%	> 15	326	61.98%
Unknown	129	24.52%	Unknown	172	32.70%
Total	526	100%	Total	526	100%

Average Run Times	
Enroute	00:04:06
To Scene	00:04:50
At Scene	00:14:28
To Destination	00:27:23
Back in Service	00:13:54
Total	01:04:41

Year to Date Call Volume by Hour of Day

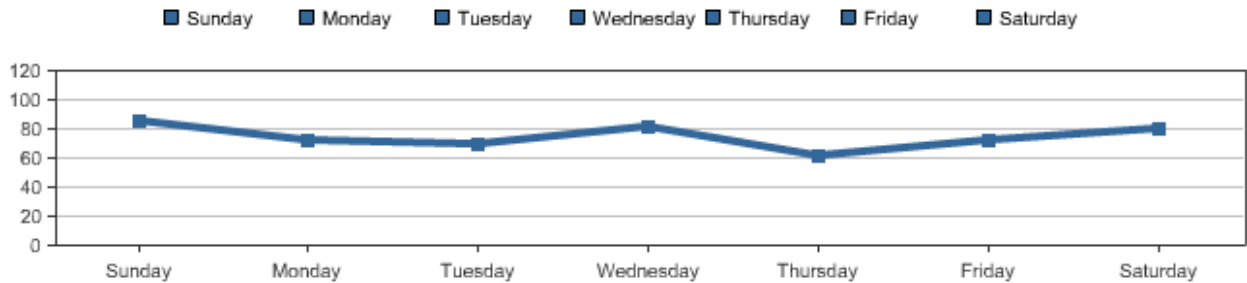
Call Information, Ambulance Run Data Report



Time Period	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Total	Percentage
0000 - 0300	7	4	4	10	8	2	11	46	8.75%
0300 - 0600	3	5	2	4	4	10	3	31	5.89%
0600 - 0900	13	13	16	14	10	13	11	90	17.11%
0900 - 1200	9	11	11	17	14	10	8	80	15.21%
1200 - 1500	21	11	17	7	5	7	13	81	15.40%
1500 - 1800	13	15	7	11	7	13	6	72	13.69%
1800 - 2100	10	8	9	10	7	12	11	67	12.74%
2100 - 2400	10	6	4	9	7	6	17	59	11.22%
Unknown	0	0	0	0	0	0	0	0	0.00%
Total	86	73	70	82	62	73	80	526	100%

Year to Date Calls by Weekday

Call information, ambulance run data report, Runs per weekday



Transport Hospital

Call information, Ambulance Run Data Report

Destination	# of Runs	% of Runs
Columbus Community Hospital	26	4.94%
Meriter Hospital	81	15.40%
Not Applicable	1	0.19%
St. Mary's - Madison	88	16.73%
St. Mary's - Sun Prairie	63	11.98%
University of Wisconsin Hospital & Clinics	76	14.45%
VA Medical Center	14	2.66%
Watertown Regional Medical Center	6	1.14%
No Destination	171	32.51%
Total	526	100%

Year to Date Dispatch Reasons

Call information, Ambulance Run Data

Dispatch Reason	# of Times	% of Times
Abdominal Pain	10	1.90%
Allergies (Reaction, Stings, Bites)	4	0.76%
Animal Bite/Attacks	1	0.19%
Assault/Sexual Assault	6	1.14%
Auto Crash	6	1.14%
Back Pain (Non-Traumatic/Non-Recent Trauma)	7	1.33%
Breathing Problem	42	7.98%
Carbon Monoxide/Inhalation/Hazmat/CBRN	4	0.76%
Cardiac or Respiratory Arrest/Death	9	1.71%
Chest Pain (Non-Traumatic)	39	7.41%
Convulsions/Seizure	15	2.85%
Diabetic Problems	9	1.71%
Eye Problems/Injury	2	0.38%
Falls	54	10.27%
Headache	1	0.19%
Heart Problems/A.I.C.D.	17	3.23%
Hemorrhage/Laceration	16	3.04%
Overdose	6	1.14%
Overdose/Poisoning (Ingestion)	10	1.90%
Pregnancy/Childbirth/Miscarriage	5	0.95%
Psychiatric/Abnormal Behavior/Suicide Attempt	3	0.57%
Sick Person (Specific Diagnosis)	70	13.31%
Standby	47	8.94%
Stroke (CVA)	12	2.28%
Traffic/Transportation Incidents	53	10.08%
Transfer/Interfacility/Palliative Care	1	0.19%
Traumatic Injuries (Specific)	19	3.61%
Unconscious/Fainting (Near)	44	8.37%
Unknown Problem (Man Down)	14	2.66%
Unknown	0	0.00%
Total	526	100%

Year to Date Call Disposition

Call information, Ambulance Run Data Report

Response Disposition	# of Times	% of Times
Cancelled	42	7.98%
Dead at Scene	5	0.95%
Good Intent	1	0.19%
Patient Refused Care	18	3.42%
Standby Only, No Patient Contacts	37	7.03%
Treated and Refused Transport	43	8.17%
Treated and Released	13	2.47%
Treated, Dead at Scene	4	0.76%
Treated, Transferred Care	13	2.47%
Treated, Transported by EMS	342	65.02%
Treated, Transported by Law Enforcement	5	0.95%
Unable to Locate Patient/Scene	3	0.57%
Unknown	0	0.00%
Total	526	100%