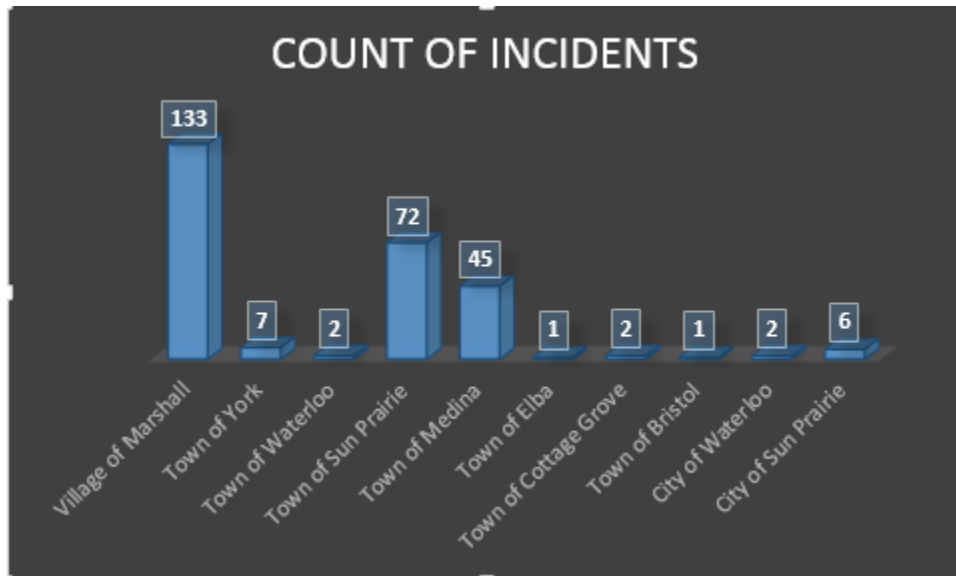
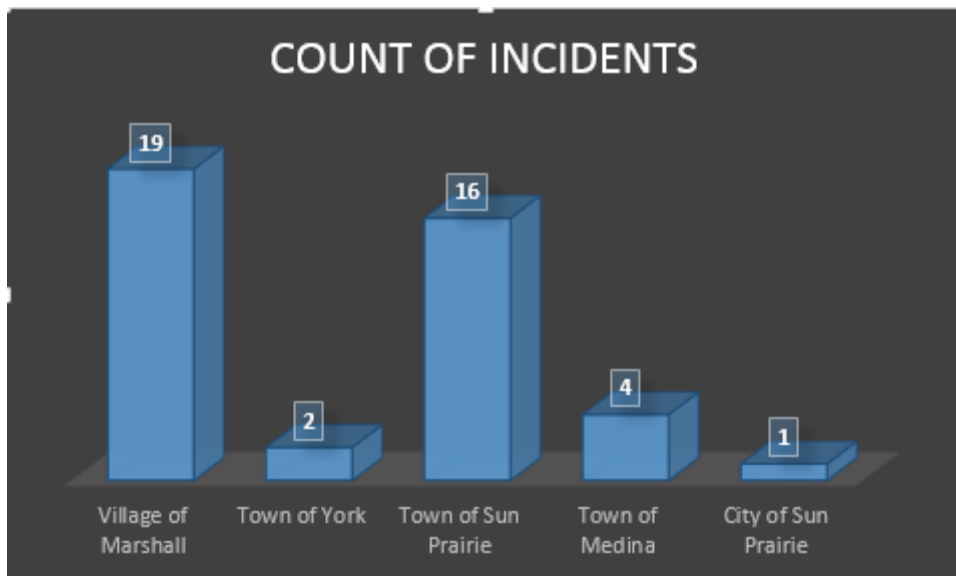


Marshall Area EMS Director's Report July 2015

Annual Call Volume by Municipality



Monthly Call Volume by Municipality



Call Volume Year to Date (2015)

QA/QI, run reports per month

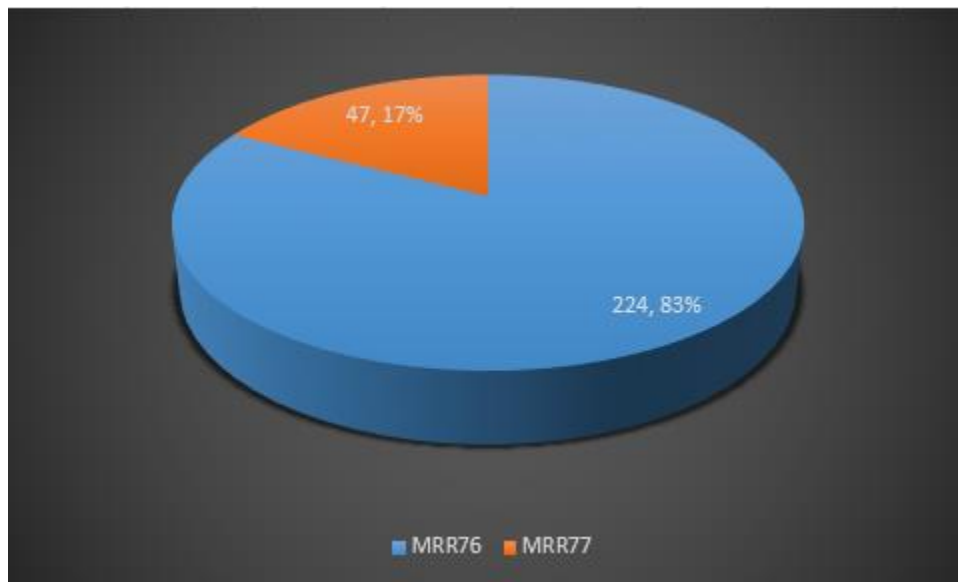
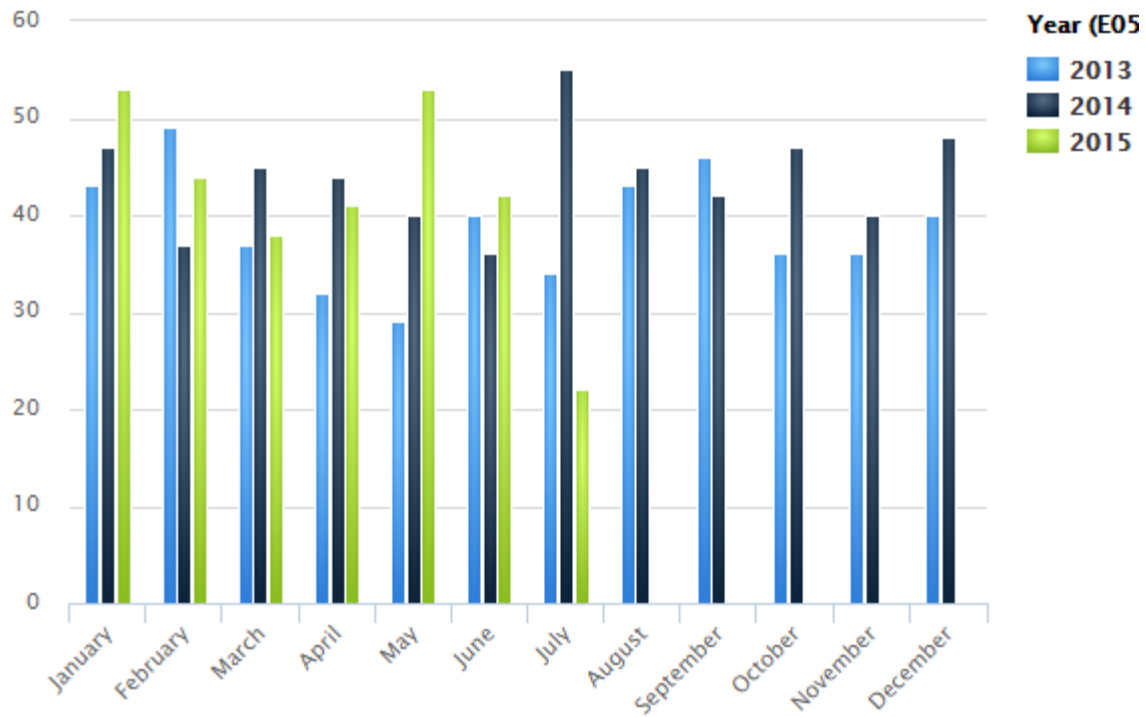
Month	# of Runs	% of Runs
January	53	18.03%
February	44	14.97%
March	38	12.93%
April	41	13.95%
May	53	18.03%
June	42	14.29%
July	23	7.82%
August	0	0.00%
September	0	0.00%
October	0	0.00%
November	0	0.00%
December	0	0.00%
Total	294	100%

Call Volume Prior Year (2014)

QA/QI, run reports per month

Month	# of Runs	% of Runs
January	47	8.94%
February	37	7.03%
March	45	8.56%
April	44	8.37%
May	40	7.60%
June	36	6.84%
July	55	10.46%
August	45	8.56%
September	42	7.98%
October	47	8.94%
November	40	7.60%
December	48	9.13%
Total	526	100%

As of 06/30/2015 we were dispatched to 22 more calls than this period in 2014.



The backup ambulance has responded to three calls for service in 2015. It should also be noted that we've missed 7 calls for service year in (2015) where our first ambulance was already assigned to a call.

Average Run Times for month

Call information, Ambulance Run Data Report – All calls

Enroute (Responding - Unit Notified Dispatched)			Response Time (Arrive Scene - Enroute)		
Minutes	# of Runs	% of Runs	Minutes	# of Runs	% of Runs
0 - 1	7	16.67%	0 - 5	21	50.00%
2 - 3	11	26.19%	6 - 10	12	28.57%
4 - 5	20	47.62%	11 - 15	8	19.05%
> 5	4	9.52%	> 15	1	2.38%
Unknown	0	0.00%	Unknown	0	0.00%
Total	42	100%	Total	42	100%

Scene Time (Depart Scene - Arrive Scene)			Transport Time (Arrive Hospital - Depart Scene)		
Minutes	# of Runs	% of Runs	Minutes	# of Runs	% of Runs
0 - 10	8	19.05%	0 - 5	0	0.00%
11 - 20	15	35.71%	6 - 10	0	0.00%
21 - 30	5	11.90%	11 - 15	1	2.38%
> 30	1	2.38%	> 15	21	50.00%
Unknown	13	30.95%	Unknown	20	47.62%
Total	42	100%	Total	42	100%

Average Run Times	
Enroute	00:03:30
To Scene	00:06:23
At Scene	00:16:56
To Destination	00:26:57
Back in Service	00:13:19
Total	01:07:05

Annual Average Run Times

Call information, Ambulance Run Data Report – All calls

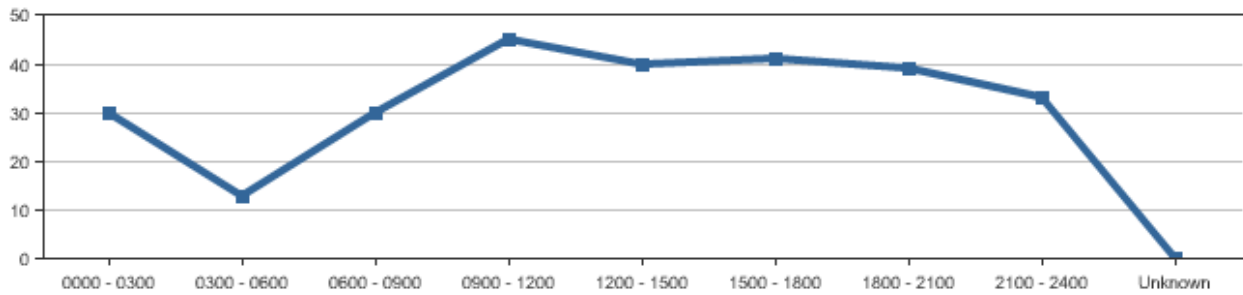
Enroute (Responding - Unit Notified Dispatched)			Response Time (Arrive Scene - Enroute)		
Minutes	# of Runs	% of Runs	Minutes	# of Runs	% of Runs
0 - 1	54	19.93%	0 - 5	152	56.09%
2 - 3	91	33.58%	6 - 10	67	24.72%
4 - 5	92	33.95%	11 - 15	24	8.86%
> 5	29	10.70%	> 15	4	1.48%
Unknown	5	1.85%	Unknown	24	8.86%
Total	271	100%	Total	271	100%

Scene Time (Depart Scene - Arrive Scene)			Transport Time (Arrive Hospital - Depart Scene)		
Minutes	# of Runs	% of Runs	Minutes	# of Runs	% of Runs
0 - 10	65	23.99%	0 - 5	1	0.37%
11 - 20	75	27.68%	6 - 10	1	0.37%
21 - 30	30	11.07%	11 - 15	6	2.21%
> 30	11	4.06%	> 15	151	55.72%
Unknown	90	33.21%	Unknown	112	41.33%
Total	271	100%	Total	271	100%

Average Run Times	
Enroute	00:03:15
To Scene	00:05:24
At Scene	00:16:16
To Destination	00:26:18
Back in Service	00:14:19
Total	01:05:32

Year to Date Call Volume by Hour of Day

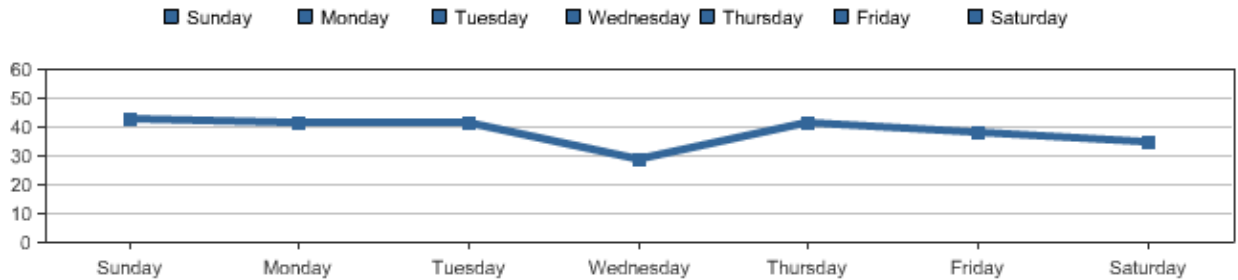
Call Information, Ambulance Run Data Report



Time Period	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Total	Percentage
0000 - 0300	12	2	2	2	4	3	5	30	11.07%
0300 - 0600	3	2	1	0	4	2	1	13	4.80%
0600 - 0900	2	5	8	5	3	3	4	30	11.07%
0900 - 1200	7	8	8	4	5	7	6	45	16.61%
1200 - 1500	6	2	6	2	8	8	8	40	14.76%
1500 - 1800	6	11	3	7	8	3	3	41	15.13%
1800 - 2100	5	7	7	4	7	6	3	39	14.39%
2100 - 2400	2	5	7	5	3	6	5	33	12.18%
Unknown	0	0	0	0	0	0	0	0	0.00%
Total	43	42	42	29	42	38	35	271	100%

Year to Date Calls by Weekday

Call information, ambulance run data report, Runs per weekday



Transport Hospital

Call information, Ambulance Run Data Report

Destination	# of Runs	% of Runs
Aurora Medical Center	2	0.74%
Columbus Community Hospital	12	4.43%
Meriter Hospital	28	10.33%
St. Mary's - Madison	43	15.87%
St. Mary's - Sun Prairie	30	11.07%
University of Wisconsin Hospital & Clinics	38	14.02%
VA Medical Center	8	2.95%
Watertown Regional Medical Center	1	0.37%
No Destination	109	40.22%
Total	271	100%

Year to Date Dispatch Reasons

Call information, Ambulance Run Data

Dispatch Reason	# of Times	% of Times
Abdominal Pain	4	1.48%
Allergies (Reaction, Stings, Bites)	2	0.74%
Assault/Sexual Assault	3	1.11%
Back Pain (Non-Traumatic/Non-Recent Trauma)	1	0.37%
Breathing Problem	20	7.38%
Cardiac or Respiratory Arrest/Death	6	2.21%
Chest Pain (Non-Traumatic)	15	5.54%
Choking	2	0.74%
Convulsions/Seizure	11	4.06%
Diabetic Problems	9	3.32%
Eye Problems/Injury	1	0.37%
Falls	45	16.61%
Heart Problems/A.I.C.D.	2	0.74%
Heat/Cold Exposure	1	0.37%
Hemorrhage/Laceration	5	1.85%
Overdose	5	1.85%
Overdose/Poisoning (Ingestion)	1	0.37%
Psychiatric/Abnormal Behavior/Suicide Attempt	3	1.11%
Sick Person (Specific Diagnosis)	36	13.28%
Stab/Gunshot/Penetrating Trauma	1	0.37%
Standby	32	11.81%
Stroke (CVA)	1	0.37%
Traffic/Transportation Incidents	42	15.50%
Traumatic Injuries (Specific)	6	2.21%
Unconscious/Fainting (Near)	9	3.32%
Unknown Problem (Man Down)	8	2.95%
Unknown	0	0.00%
Total	271	100%

Year to Date Call Disposition

Call information, Ambulance Run Data Report

Response Disposition	# of Times	% of Times
Cancelled	31	11.44%
Dead at Scene	5	1.85%
Good Intent	1	0.37%
Patient Refused Care	13	4.80%
Standby Only, No Patient Contacts	17	6.27%
Treated and Refused Transport	25	9.23%
Treated and Released	14	5.17%
Treated, Dead at Scene	2	0.74%
Treated, Transferred Care	14	5.17%
Treated, Transported by EMS	146	53.87%
Treated, Transported by Law Enforcement	1	0.37%
Unable to Locate Patient/Scene	2	0.74%
Unknown	0	0.00%
Total	271	100%