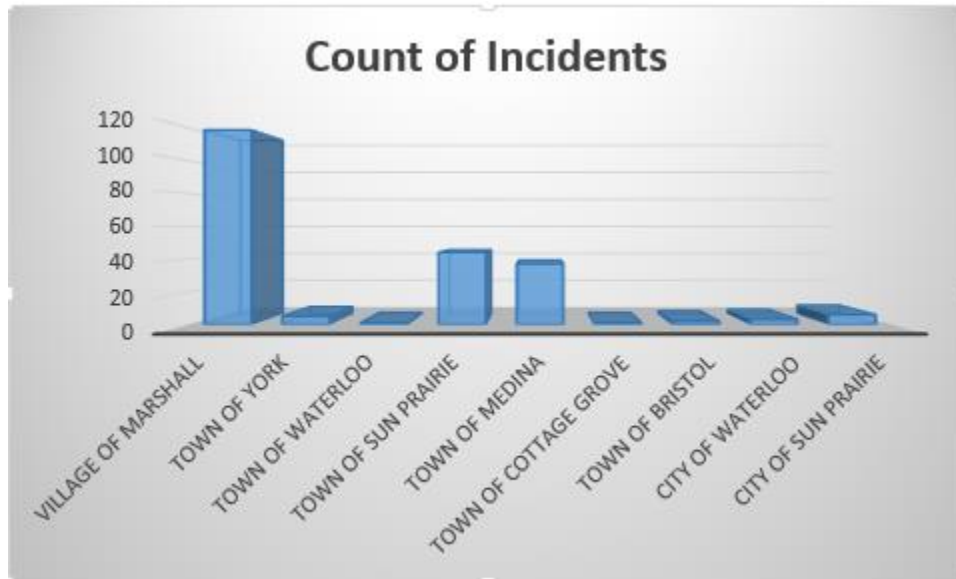
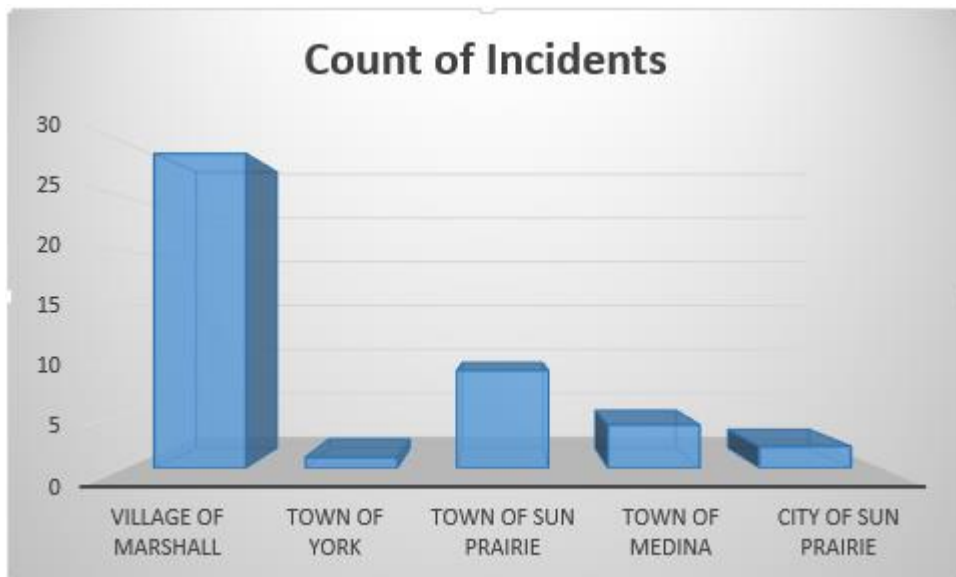


Marshall Area EMS Director's Report June 2016

Annual Call Volume by Municipality



Monthly Call Volume by Municipality



Call Volume Year to Date (2016)

QA/QI, run reports per month

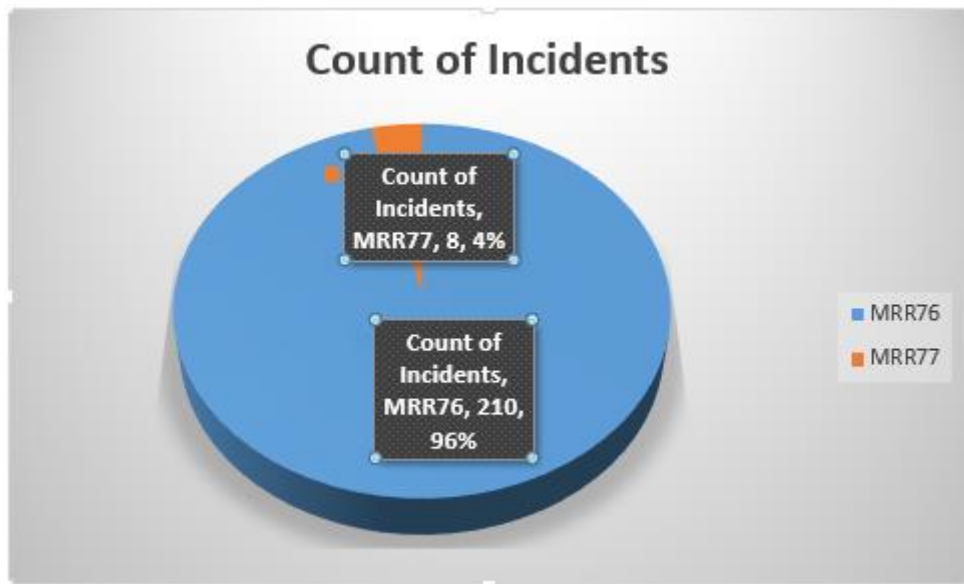
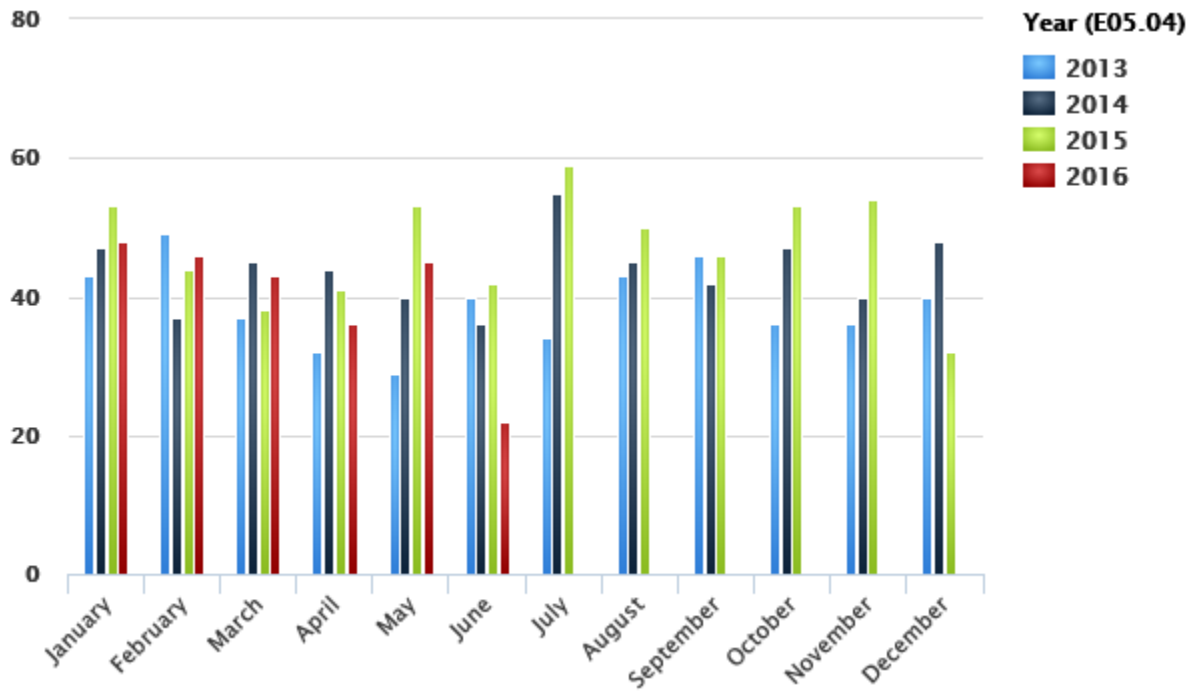
Month	# of Runs	% of Runs
January	48	19.83%
February	46	19.01%
March	43	17.77%
April	36	14.88%
May	45	18.60%
June	24	9.92%
July	0	0.00%
August	0	0.00%
September	0	0.00%
October	0	0.00%
November	0	0.00%
December	0	0.00%
Total	242	100%

Call Volume Prior Year (2015)

QA/QI, run reports per month

Month	# of Runs	% of Runs
January	53	9.38%
February	44	7.79%
March	38	6.73%
April	41	7.26%
May	53	9.38%
June	42	7.43%
July	59	10.44%
August	50	8.85%
September	46	8.14%
October	53	9.38%
November	54	9.56%
December	32	5.66%
Total	565	100%

As of 05/31/2016 we were dispatched to 11 less calls than this period in 2015.



The backup ambulance has responded to three calls for service in 2016. We've missed six calls for service in (2016) where our first ambulance was already assigned to a call.

Average Run Times for month

Call information, Ambulance Run Data Report – All calls

Enroute (Responding - Unit Notified Dispatched)			Response Time (Arrive Scene - Enroute)		
Minutes	# of Runs	% of Runs	Minutes	# of Runs	% of Runs
0 - 1	12	26.67%	0 - 5	31	68.89%
2 - 3	11	24.44%	6 - 10	5	11.11%
4 - 5	17	37.78%	11 - 15	5	11.11%
> 5	4	8.89%	> 15	1	2.22%
Unknown	1	2.22%	Unknown	3	6.67%
Total	45	100%	Total	45	100%

Scene Time (Depart Scene - Arrive Scene)			Transport Time (Arrive Hospital - Depart Scene)		
Minutes	# of Runs	% of Runs	Minutes	# of Runs	% of Runs
0 - 10	9	20.00%	0 - 5	0	0.00%
11 - 20	14	31.11%	6 - 10	0	0.00%
21 - 30	4	8.89%	11 - 15	5	11.11%
> 30	2	4.44%	> 15	23	51.11%
Unknown	16	35.56%	Unknown	17	37.78%
Total	45	100%	Total	45	100%

Average Run Times	
Enroute	00:03:05
To Scene	00:04:49
At Scene	00:16:50
To Destination	00:25:00
Back in Service	00:14:30
Total	01:04:14

Annual Average Run Times

Call information, Ambulance Run Data Report – All calls

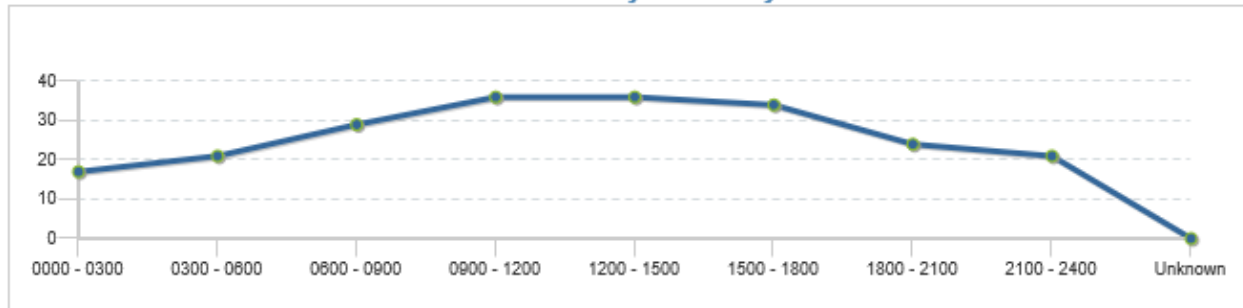
Enroute (Responding - Unit Notified Dispatched)			Response Time (Arrive Scene - Enroute)		
Minutes	# of Runs	% of Runs	Minutes	# of Runs	% of Runs
0 - 1	50	22.94%	0 - 5	141	64.68%
2 - 3	56	25.69%	6 - 10	40	18.35%
4 - 5	79	36.24%	11 - 15	23	10.55%
> 5	26	11.93%	> 15	2	0.92%
Unknown	7	3.21%	Unknown	12	5.50%
Total	218	100%	Total	218	100%

Scene Time (Depart Scene - Arrive Scene)			Transport Time (Arrive Hospital - Depart Scene)		
Minutes	# of Runs	% of Runs	Minutes	# of Runs	% of Runs
0 - 10	40	18.35%	0 - 5	1	0.46%
11 - 20	77	35.32%	6 - 10	5	2.29%
21 - 30	22	10.09%	11 - 15	9	4.13%
> 30	9	4.13%	> 15	124	56.88%
Unknown	70	32.11%	Unknown	79	36.24%
Total	218	100%	Total	218	100%

Average Run Times	
Enroute	00:03:21
To Scene	00:05:03
At Scene	00:16:52
To Destination	00:26:09
Back in Service	00:15:49
Total	01:07:14

Year to Date Call Volume by Hour of Day

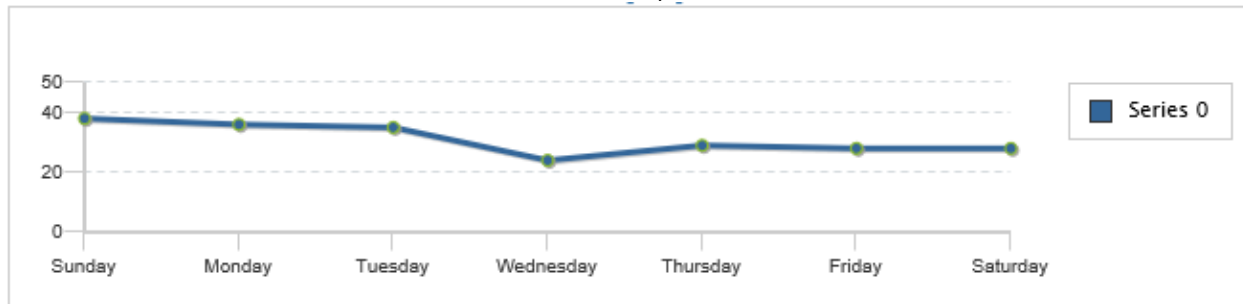
Call Information, Ambulance Run Data Report



Time Period	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Total	Percentage
0000 - 0300	2	2	3	2	2	3	3	17	7.80%
0300 - 0600	3	5	3	3	1	3	3	21	9.63%
0600 - 0900	4	2	9	4	7	2	1	29	13.30%
0900 - 1200	4	8	8	6	4	3	3	36	16.51%
1200 - 1500	8	3	5	2	6	7	5	36	16.51%
1500 - 1800	8	7	3	2	6	2	6	34	15.60%
1800 - 2100	7	5	1	5	0	5	1	24	11.01%
2100 - 2400	2	4	3	0	3	3	6	21	9.63%
Unknown	0	0	0	0	0	0	0	0	0.00%
Total	38	36	35	24	29	28	28	218	100%

Year to Date Calls by Weekday

Call information, ambulance run data report, Runs per weekday



Transport Hospital

Call information, Ambulance Run Data

Destination	# of Runs	% of Runs
Aurora Medical Center	1	0.46%
Columbus Community Hospital	10	4.59%
Meriter Hospital	17	7.80%
Not Applicable	1	0.46%
St. Mary's - Madison	40	18.35%
St. Mary's - Sun Prairie	15	6.88%
Stoughton Hospital	1	0.46%
Univ of Wis Hospital & Clinics	33	15.14%
UW Hospital - East	14	6.42%
VA Medical Center	5	2.29%
Watertown Regional Medical Center	1	0.46%
No Destination	80	36.70%
Total	218	100%

Year to Date Dispatch Reasons

Call information, Ambulance Run Data

Dispatch Reason	# of Times	% of Times
Abdominal Pain	2	0.92%
Allergies (Reaction, Stings, Bites)	1	0.46%
Assault/Sexual Assault	5	2.29%
Back Pain (Non-Traumatic/Non-Recent Trauma)	2	0.92%
Breathing Problem	16	7.34%
Carbon Monoxide/Inhalation/Hazmat/CBRN	1	0.46%
Cardiac or Respiratory Arrest/Death	6	2.75%
Chest Pain (Non-Traumatic)	14	6.42%
Convulsions/Seizure	7	3.21%
Diabetic Problems	3	1.38%
Falls	33	15.14%
Headache	3	1.38%
Heart Problems/A.I.C.D.	3	1.38%
Hemorrhage/Laceration	5	2.29%
Overdose	3	1.38%
Overdose/Poisoning (Ingestion)	1	0.46%
Pregnancy/Childbirth/Miscarriage	2	0.92%
Psychiatric/Abnormal Behavior/Suicide Attempt	2	0.92%
Sick Person (Specific Diagnosis)	30	13.76%
Standby	21	9.63%
Stroke (CVA)	2	0.92%
Traffic/Transportation Incidents	34	15.60%
Traumatic Injuries (Specific)	6	2.75%
Unconscious/Fainting (Near)	9	4.13%
Unknown Problem (Man Down)	7	3.21%
Unknown	0	0.00%
Total	218	100%

Year to Date Call Disposition

Call information, Ambulance Run Data Report

Response Disposition	# of Times	% of Times
Cancelled	15	6.88%
Dead at Scene	2	0.92%
Good Intent	1	0.46%
Patient Refused Care	19	8.72%
Standby Only, No Patient Contacts	11	5.05%
Treated and Refused Transport	28	12.84%
Treated and Released	5	2.29%
Treated, Transferred Care	4	1.83%
Treated, Transported by EMS	131	60.09%
Treated, Transported by Law Enforcement	1	0.46%
Unable to Locate Patient/Scene	1	0.46%
Unknown	0	0.00%
Total	218	100%