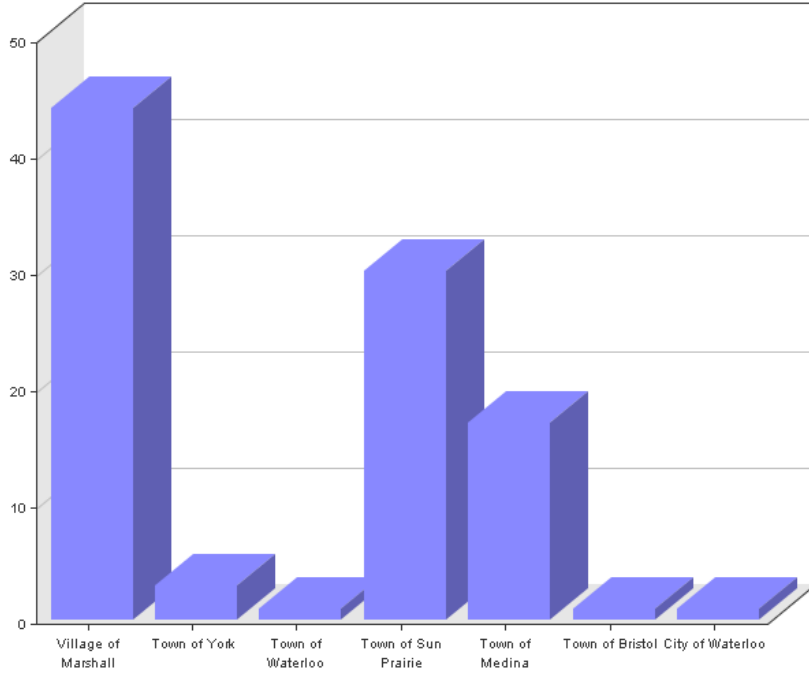


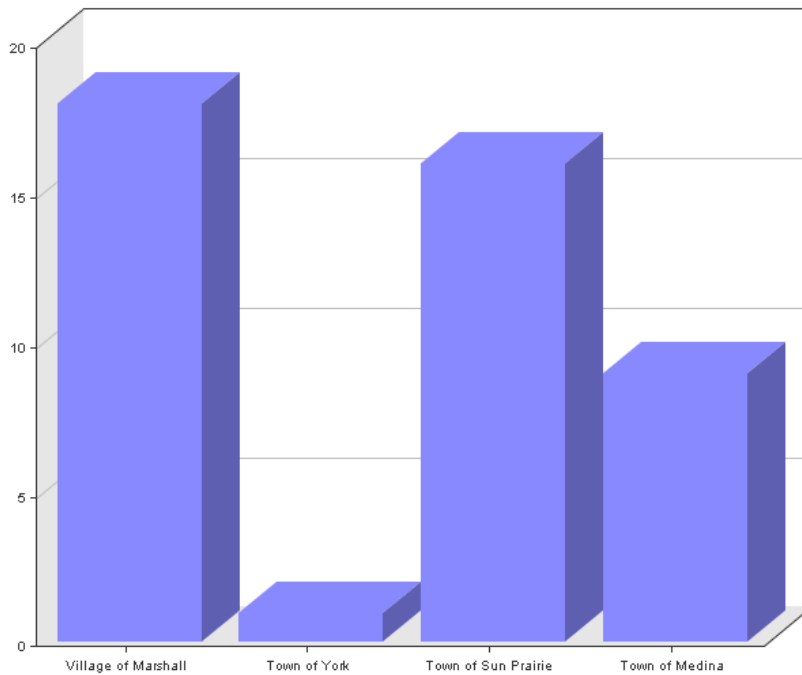
Marshall Area EMS Director's Report March 2015

Annual Call Volume by Municipality



Incident Zone Number (E8.9)	Count
Village of Marshall	44
Town of York	3
Town of Waterloo	1
Town of Sun Prairie	30
Town of Medina	17
Town of Bristol	1
City of Waterloo	1

Monthly Call Volume by Municipality



Incident Zone Number (E8.9)	Count
Village of Marshall	18
Town of York	1
Town of Sun Prairie	16
Town of Medina	9

Call Volume Year to Date (2015)

QA/QI, run reports per month

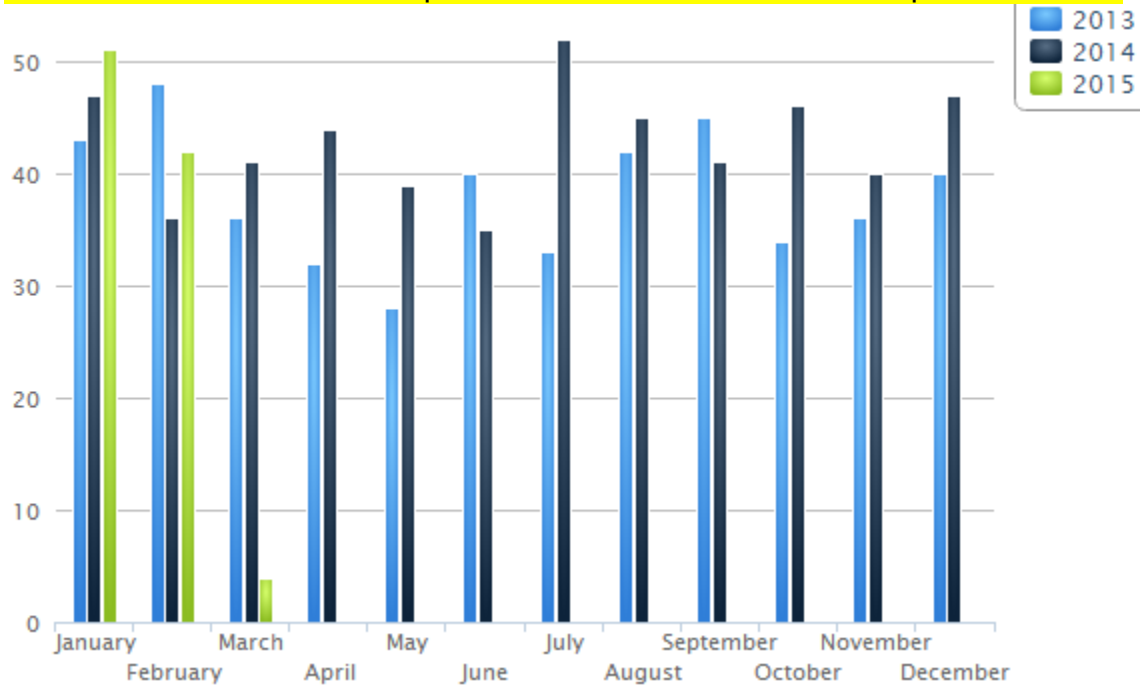
Month	# of Runs	% of Runs
January	53	52.48%
February	44	43.56%
March	4	3.96%
April	0	0.00%
May	0	0.00%
June	0	0.00%
July	0	0.00%
August	0	0.00%
September	0	0.00%
October	0	0.00%
November	0	0.00%
December	0	0.00%
Total	101	100%

Call Volume Prior Year (2014)

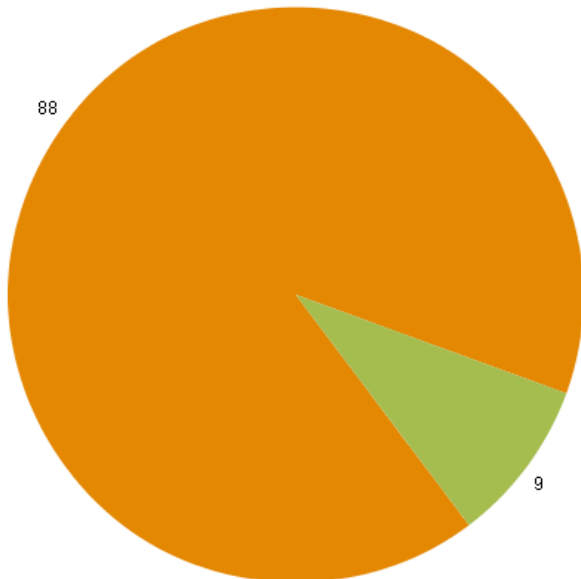
QA/QI, run reports per month

Month	# of Runs	% of Runs
January	47	8.94%
February	37	7.03%
March	45	8.56%
April	44	8.37%
May	40	7.60%
June	36	6.84%
July	55	10.46%
August	45	8.56%
September	42	7.98%
October	47	8.94%
November	40	7.60%
December	48	9.13%
Total	526	100%

As of 02/28/2015 we were dispatched to 13 more calls than this period in 2014.



Unit Number (E2.11)	Count
MRR76	88
MRR77	9



The backup ambulance has responded to one call for service in 2015. It should also be noted that we missed 2 calls for service year to date (2015) where our first ambulance was already assigned to a call.

Average Run Times for month

Call information, Ambulance Run Data Report – All calls

Enroute (Responding - Unit Notified Dispatched)			Response Time (Arrive Scene - Enroute)		
Minutes	# of Runs	% of Runs	Minutes	# of Runs	% of Runs
0 - 1	9	20.45%	0 - 5	17	38.64%
2 - 3	15	34.09%	6 - 10	18	40.91%
4 - 5	17	38.64%	11 - 15	3	6.82%
> 5	2	4.55%	> 15	1	2.27%
Unknown	1	2.27%	Unknown	5	11.36%
Total	44	100%	Total	44	100%

Scene Time (Depart Scene - Arrive Scene)			Transport Time (Arrive Hospital - Depart Scene)		
Minutes	# of Runs	% of Runs	Minutes	# of Runs	% of Runs
0 - 10	11	25.00%	0 - 5	0	0.00%
11 - 20	10	22.73%	6 - 10	0	0.00%
21 - 30	3	6.82%	11 - 15	2	4.55%
> 30	2	4.55%	> 15	21	47.73%
Unknown	18	40.91%	Unknown	21	47.73%
Total	44	100%	Total	44	100%

Average Run Times	
Enroute	00:02:59
To Scene	00:06:22
At Scene	00:14:51
To Destination	00:24:31
Back in Service	00:15:39
Total	01:04:22

Annual Average Run Times

Call information, Ambulance Run Data Report – All calls

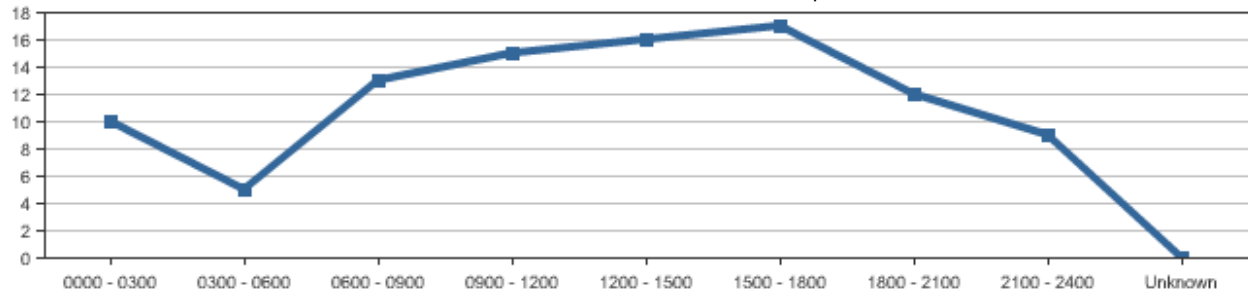
Enroute (Responding - Unit Notified Dispatched)			Response Time (Arrive Scene - Enroute)		
Minutes	# of Runs	% of Runs	Minutes	# of Runs	% of Runs
0 - 1	18	18.56%	0 - 5	49	50.52%
2 - 3	35	36.08%	6 - 10	31	31.96%
4 - 5	34	35.05%	11 - 15	7	7.22%
> 5	8	8.25%	> 15	2	2.06%
Unknown	2	2.06%	Unknown	8	8.25%
Total	97	100%	Total	97	100%

Scene Time (Depart Scene - Arrive Scene)			Transport Time (Arrive Hospital - Depart Scene)		
Minutes	# of Runs	% of Runs	Minutes	# of Runs	% of Runs
0 - 10	23	23.71%	0 - 5	0	0.00%
11 - 20	25	25.77%	6 - 10	0	0.00%
21 - 30	10	10.31%	11 - 15	2	2.06%
> 30	5	5.15%	> 15	54	55.67%
Unknown	34	35.05%	Unknown	41	42.27%
Total	97	100%	Total	97	100%

Average Run Times	
Enroute	00:03:09
To Scene	00:05:57
At Scene	00:16:28
To Destination	00:27:50
Back in Service	00:14:06
Total	01:07:30

Year to Date Call Volume by Hour of Day

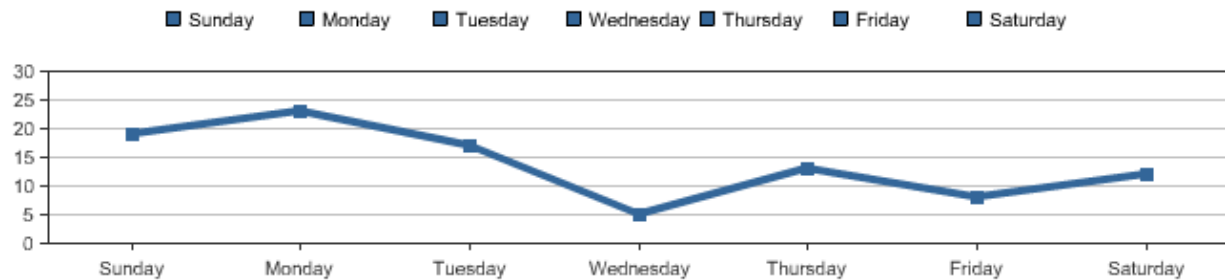
Call Information, Ambulance Run Data Report



Time Period	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Total	Percentage
0000 - 0300	6	0	0	1	0	2	1	10	10.31%
0300 - 0600	2	1	1	0	1	0	0	5	5.15%
0600 - 0900	1	3	5	0	1	0	3	13	13.40%
0900 - 1200	3	5	2	1	1	0	3	15	15.46%
1200 - 1500	2	0	5	1	5	1	2	16	16.49%
1500 - 1800	2	7	1	0	3	2	2	17	17.53%
1800 - 2100	2	6	0	0	2	2	0	12	12.37%
2100 - 2400	1	1	3	2	0	1	1	9	9.28%
Unknown	0	0	0	0	0	0	0	0	0.00%
Total	19	23	17	5	13	8	12	97	100%

Year to Date Calls by Weekday

Call information, ambulance run data report, Runs per weekday



Transport Hospital

Call information, Ambulance Run Data Report

Destination	# of Runs	% of Runs
Aurora Medical Center	1	1.03%
Columbus Community Hospital	4	4.12%
Meriter Hospital	12	12.37%
St. Mary's - Madison	13	13.40%
St. Mary's - Sun Prairie	12	12.37%
University of Wisconsin Hospital & Clinics	10	10.31%
VA Medical Center	4	4.12%
No Destination	41	42.27%
Total	97	100%

Year to Date Dispatch Reasons

Call information, Ambulance Run Data

Dispatch Reason	# of Times	% of Times
Abdominal Pain	3	3.09%
Assault/Sexual Assault	1	1.03%
Back Pain (Non-Traumatic/Non-Recent Trauma)	1	1.03%
Breathing Problem	7	7.22%
Cardiac or Respiratory Arrest/Death	2	2.06%
Chest Pain (Non-Traumatic)	6	6.19%
Convulsions/Seizure	2	2.06%
Falls	19	19.59%
Heat/Cold Exposure	1	1.03%
Overdose	2	2.06%
Overdose/Poisoning (Ingestion)	1	1.03%
Psychiatric/Abnormal Behavior/Suicide Attempt	1	1.03%
Sick Person (Specific Diagnosis)	14	14.43%
Stab/Gunshot/Penetrating Trauma	1	1.03%
Standby	17	17.53%
Stroke (CVA)	1	1.03%
Traffic/Transportation Incidents	14	14.43%
Traumatic Injuries (Specific)	2	2.06%
Unknown Problem (Man Down)	2	2.06%
Unknown	0	0.00%
Total	97	100%

Year to Date Call Disposition

Call information, Ambulance Run Data Report

Response Disposition	# of Times	% of Times
Cancelled	10	10.31%
Dead at Scene	2	2.06%
Patient Refused Care	4	4.12%
Standby Only, No Patient Contacts	10	10.31%
Treated and Refused Transport	2	2.06%
Treated and Released	9	9.28%
Treated, Dead at Scene	2	2.06%
Treated, Transferred Care	4	4.12%
Treated, Transported by EMS	52	53.61%
Unable to Locate Patient/Scene	2	2.06%
Unknown	0	0.00%
Total	97	100%