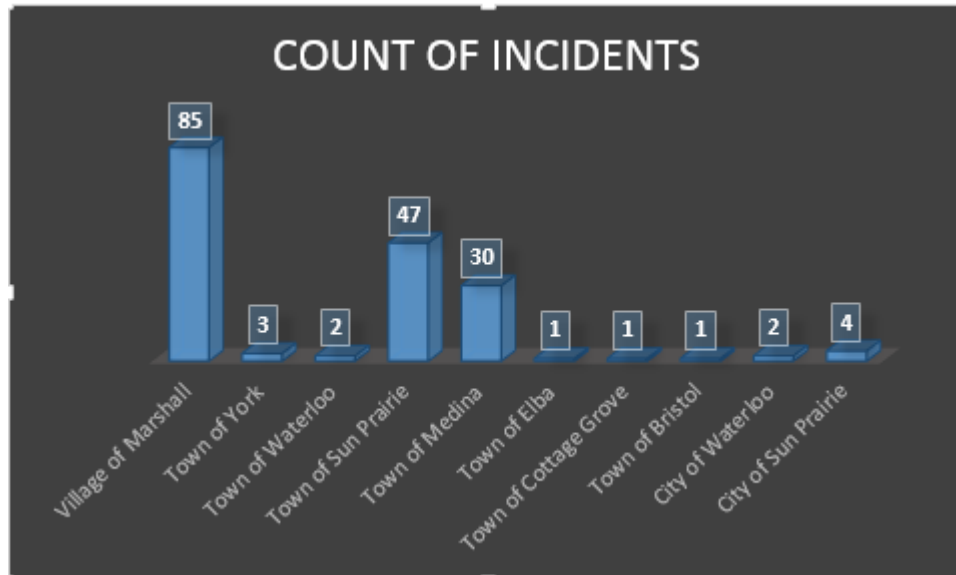
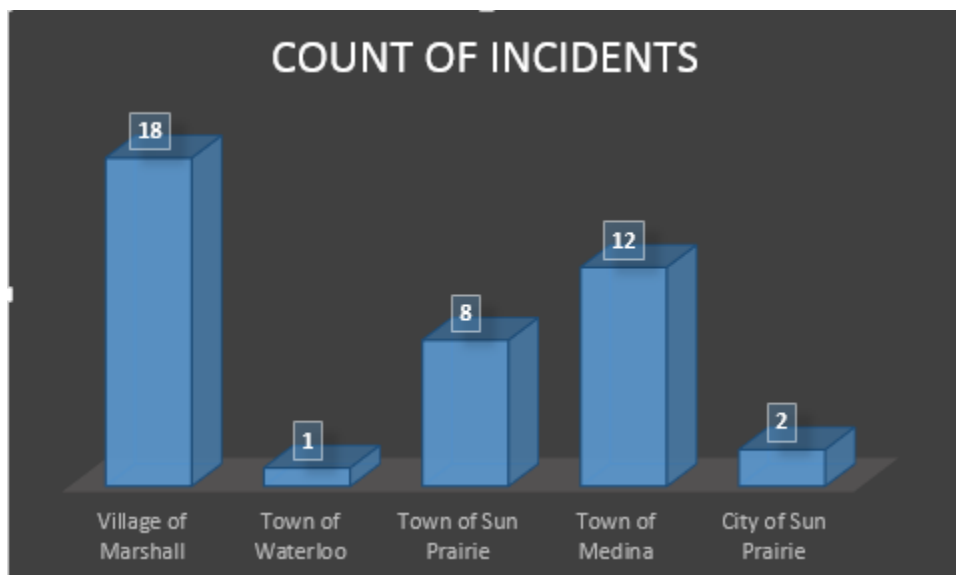


Marshall Area EMS Director's Report May 2015
Annual Call Volume by Municipality



Monthly Call Volume by Municipality



Call Volume Year to Date (2015)

QA/QI, run reports per month

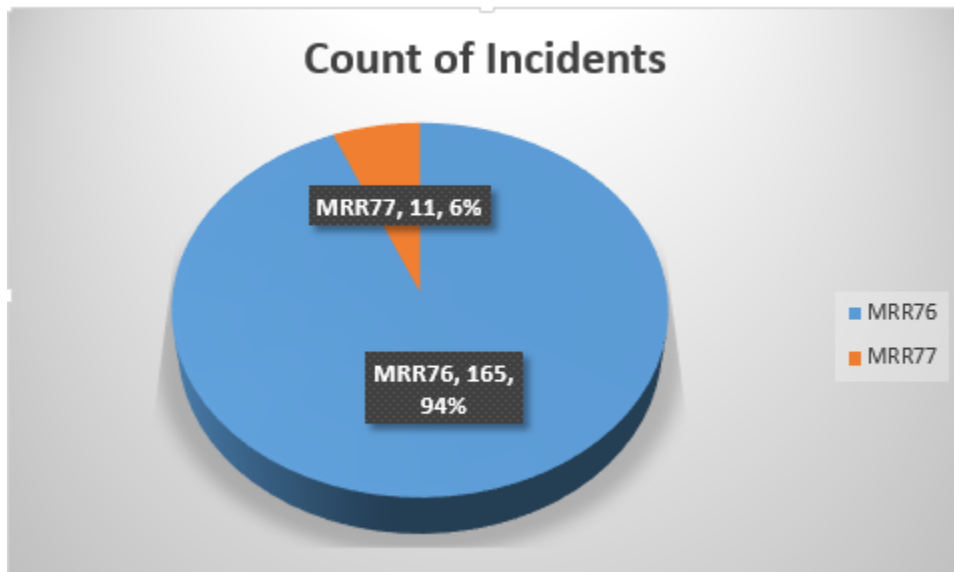
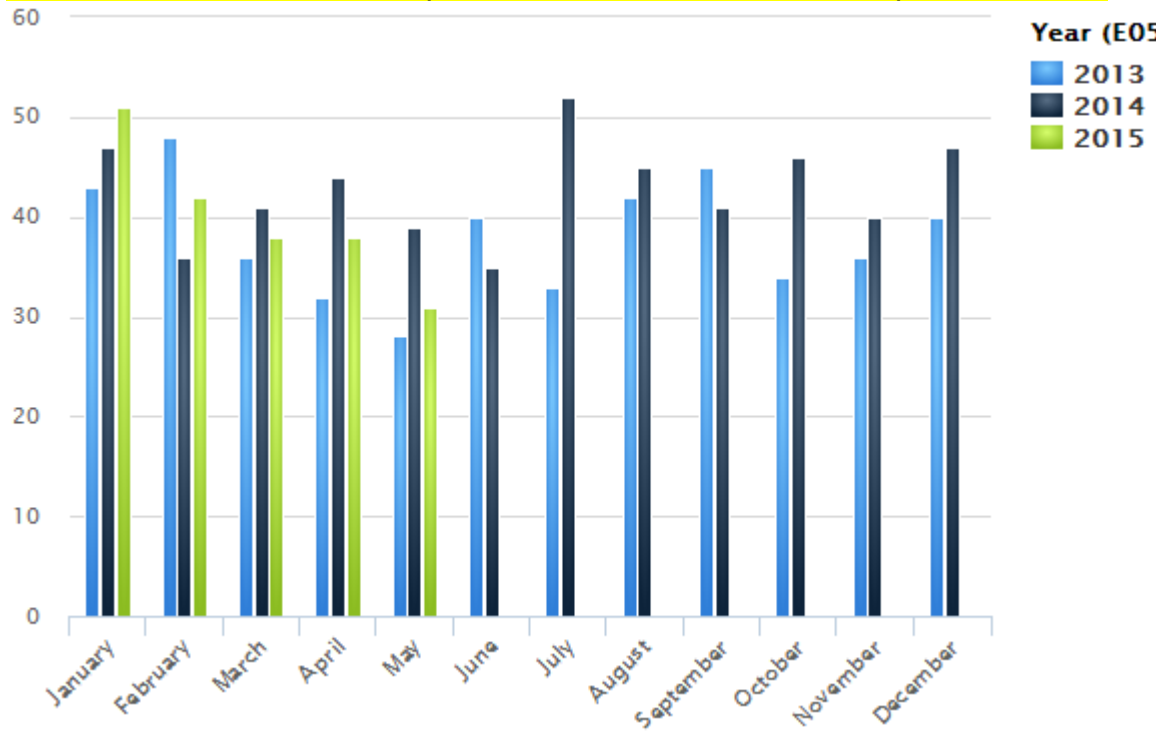
Month	# of Runs	% of Runs
January	53	25.24%
February	44	20.95%
March	38	18.10%
April	41	19.52%
May	34	16.19%
June	0	0.00%
July	0	0.00%
August	0	0.00%
September	0	0.00%
October	0	0.00%
November	0	0.00%
December	0	0.00%
Total	210	100%

Call Volume Prior Year (2014)

QA/QI, run reports per month

Month	# of Runs	% of Runs
January	47	8.94%
February	37	7.03%
March	45	8.56%
April	44	8.37%
May	40	7.60%
June	36	6.84%
July	55	10.46%
August	45	8.56%
September	42	7.98%
October	47	8.94%
November	40	7.60%
December	48	9.13%
Total	526	100%

As of 04/30/2015 we were dispatched to 3 more calls than this period in 2014.



The backup ambulance has responded to three calls for service in 2015. It should also be noted that we missed 5 calls for service year to date (2015) where our first ambulance was already assigned to a call.

Average Run Times for month

Call information, Ambulance Run Data Report – All calls

Enroute (Responding - Unit Notified Dispatched)			Response Time (Arrive Scene - Enroute)		
Minutes	# of Runs	% of Runs	Minutes	# of Runs	% of Runs
0 - 1	7	17.07%	0 - 5	25	60.98%
2 - 3	16	39.02%	6 - 10	8	19.51%
4 - 5	9	21.95%	11 - 15	0	0.00%
> 5	7	17.07%	> 15	0	0.00%
Unknown	2	4.88%	Unknown	8	19.51%
Total	41	100%	Total	41	100%

Scene Time (Depart Scene - Arrive Scene)			Transport Time (Arrive Hospital - Depart Scene)		
Minutes	# of Runs	% of Runs	Minutes	# of Runs	% of Runs
0 - 10	10	24.39%	0 - 5	0	0.00%
11 - 20	8	19.51%	6 - 10	0	0.00%
21 - 30	7	17.07%	11 - 15	0	0.00%
> 30	1	2.44%	> 15	23	56.10%
Unknown	15	36.59%	Unknown	18	43.90%
Total	41	100%	Total	41	100%

Average Run Times	
Enroute	00:03:23
To Scene	00:03:53
At Scene	00:17:23
To Destination	00:26:57
Back in Service	00:15:52
Total	01:07:28

Annual Average Run Times

Call information, Ambulance Run Data Report – All calls

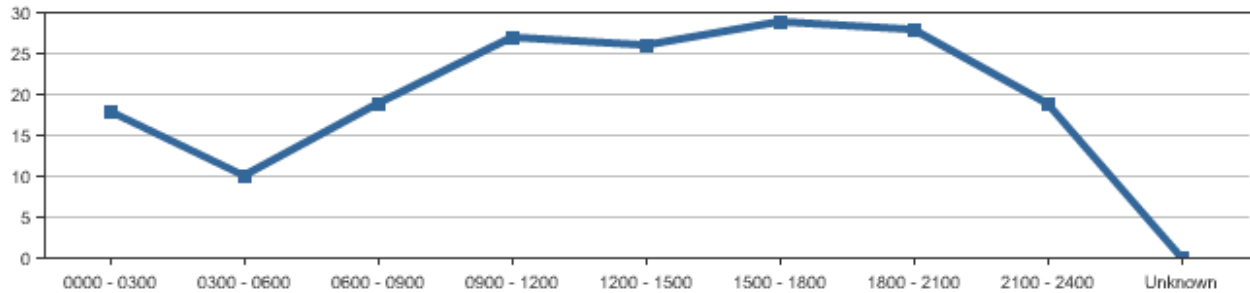
Enroute (Responding - Unit Notified Dispatched)			Response Time (Arrive Scene - Enroute)		
Minutes	# of Runs	% of Runs	Minutes	# of Runs	% of Runs
0 - 1	30	17.05%	0 - 5	94	53.41%
2 - 3	61	34.66%	6 - 10	46	26.14%
4 - 5	59	33.52%	11 - 15	11	6.25%
> 5	21	11.93%	> 15	3	1.70%
Unknown	5	2.84%	Unknown	22	12.50%
Total	176	100%	Total	176	100%

Scene Time (Depart Scene - Arrive Scene)			Transport Time (Arrive Hospital - Depart Scene)		
Minutes	# of Runs	% of Runs	Minutes	# of Runs	% of Runs
0 - 10	40	22.73%	0 - 5	1	0.57%
11 - 20	43	24.43%	6 - 10	1	0.57%
21 - 30	20	11.36%	11 - 15	3	1.70%
> 30	7	3.98%	> 15	93	52.84%
Unknown	66	37.50%	Unknown	78	44.32%
Total	176	100%	Total	176	100%

Average Run Times	
Enroute	00:03:22
To Scene	00:05:23
At Scene	00:16:32
To Destination	00:26:31
Back in Service	00:14:54
Total	01:06:42

Year to Date Call Volume by Hour of Day

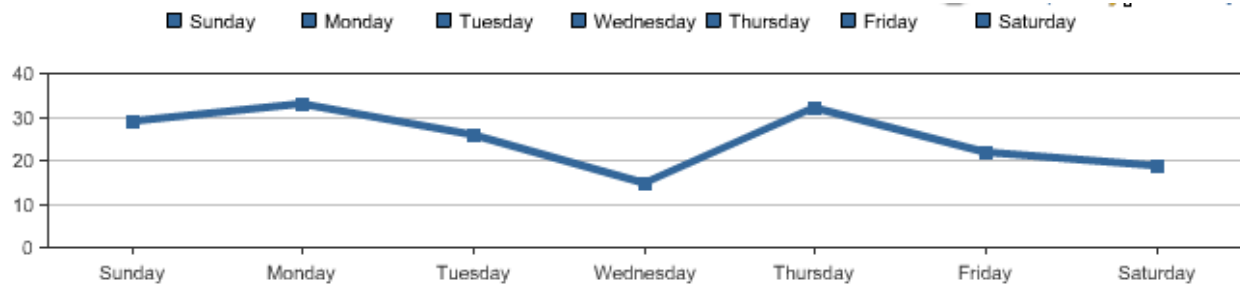
Call Information, Ambulance Run Data Report



Time Period	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Total	Percentage
0000 - 0300	7	2	1	1	2	2	3	18	10.23%
0300 - 0600	2	2	1	0	3	2	0	10	5.68%
0600 - 0900	2	4	5	1	3	1	3	19	10.80%
0900 - 1200	4	6	5	2	5	2	3	27	15.34%
1200 - 1500	3	1	5	2	7	5	3	26	14.77%
1500 - 1800	6	8	2	3	6	2	2	29	16.48%
1800 - 2100	3	6	3	2	5	6	3	28	15.91%
2100 - 2400	2	4	4	4	1	2	2	19	10.80%
Unknown	0	0	0	0	0	0	0	0	0.00%
Total	29	33	26	15	32	22	19	176	100%

Year to Date Calls by Weekday

Call information, ambulance run data report, Runs per weekday



Transport Hospital

Call information, Ambulance Run Data Report

Destination	# of Runs	% of Runs
Aurora Medical Center	2	1.14%
Columbus Community Hospital	7	3.98%
Meriter Hospital	19	10.80%
St. Mary's - Madison	23	13.07%
St. Mary's - Sun Prairie	18	10.23%
University of Wisconsin Hospital & Clinics	26	14.77%
VA Medical Center	4	2.27%
Watertown Regional Medical Center	1	0.57%
No Destination	76	43.18%
Total	176	100%

Year to Date Dispatch Reasons

Call information, Ambulance Run Data

Dispatch Reason	# of Times	% of Times
Abdominal Pain	3	1.70%
Allergies (Reaction, Stings, Bites)	1	0.57%
Assault/Sexual Assault	3	1.70%
Back Pain (Non-Traumatic/Non-Recent Trauma)	1	0.57%
Breathing Problem	12	6.82%
Cardiac or Respiratory Arrest/Death	4	2.27%
Chest Pain (Non-Traumatic)	9	5.11%
Choking	1	0.57%
Convulsions/Seizure	5	2.84%
Diabetic Problems	4	2.27%
Falls	30	17.05%
Heart Problems/A.I.C.D.	1	0.57%
Heat/Cold Exposure	1	0.57%
Hemorrhage/Laceration	2	1.14%
Overdose	4	2.27%
Overdose/Poisoning (Ingestion)	1	0.57%
Psychiatric/Abnormal Behavior/Suicide Attempt	2	1.14%
Sick Person (Specific Diagnosis)	24	13.64%
Stab/Gunshot/Penetrating Trauma	1	0.57%
Standby	27	15.34%
Stroke (CVA)	1	0.57%
Traffic/Transportation Incidents	27	15.34%
Traumatic Injuries (Specific)	2	1.14%
Unconscious/Fainting (Near)	3	1.70%
Unknown Problem (Man Down)	7	3.98%
Unknown	0	0.00%
Total	176	100%

Year to Date Call Disposition

Call information, Ambulance Run Data Report

Response Disposition	# of Times	% of Times
Cancelled	25	14.20%
Dead at Scene	3	1.70%
Patient Refused Care	9	5.11%
Standby Only, No Patient Contacts	14	7.95%
Treated and Refused Transport	13	7.39%
Treated and Released	11	6.25%
Treated, Dead at Scene	2	1.14%
Treated, Transferred Care	8	4.55%
Treated, Transported by EMS	89	50.57%
Unable to Locate Patient/Scene	2	1.14%
Unknown	0	0.00%
Total	176	100%

