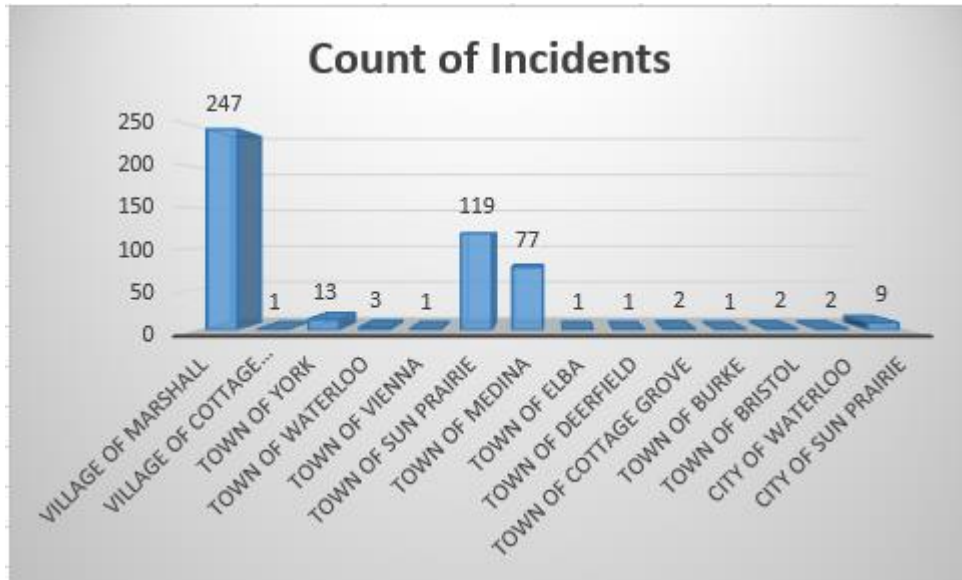
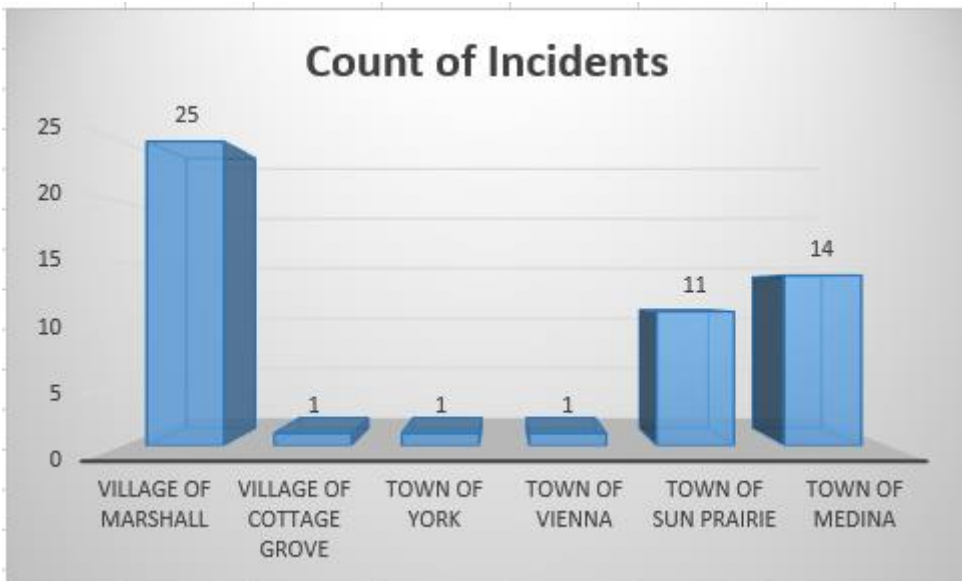


Marshall Area EMS Director's Report November 2015

Annual Call Volume by Municipality



Monthly Call Volume by Municipality



Call Volume Year to Date (2015)

QA/QI, run reports per month

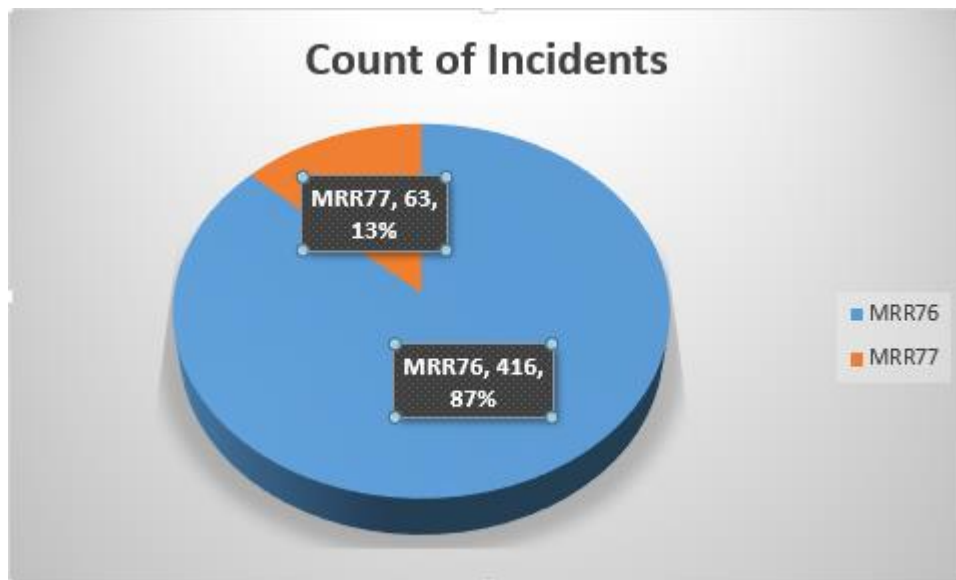
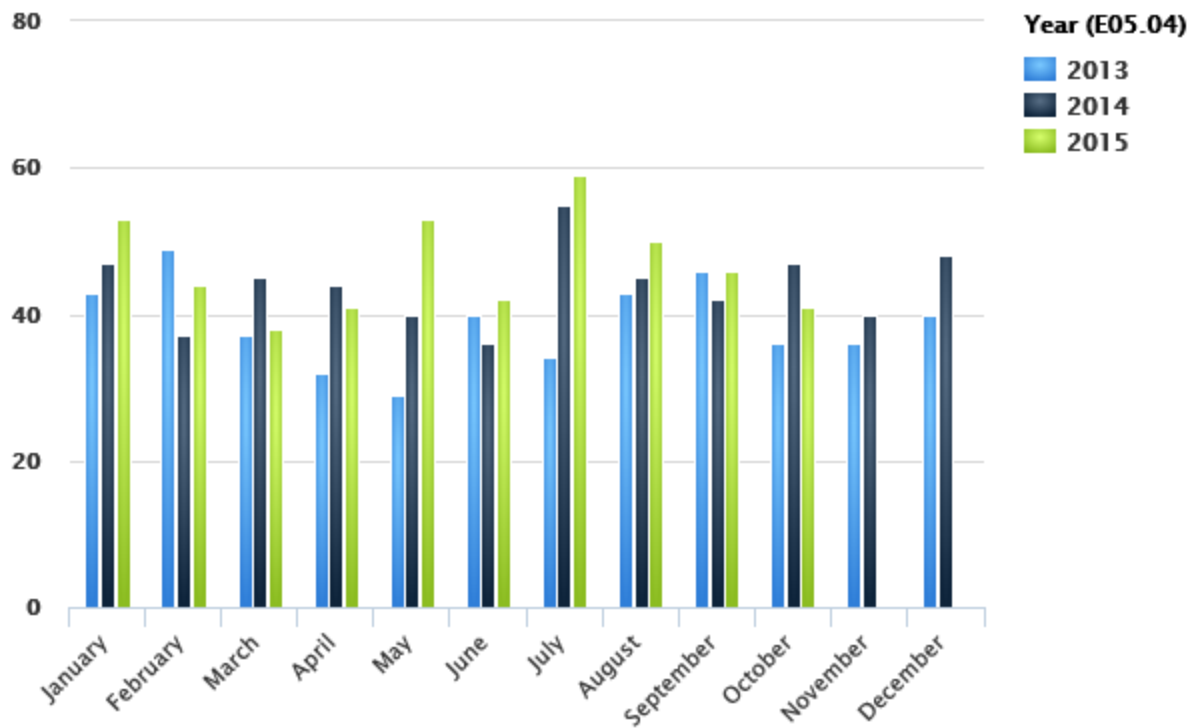
Month	# of Runs	% of Runs
January	53	10.93%
February	44	9.07%
March	38	7.84%
April	41	8.45%
May	53	10.93%
June	42	8.66%
July	59	12.16%
August	50	10.31%
September	46	9.48%
October	53	10.93%
November	6	1.24%
December	0	0.00%
Total	485	100%

Call Volume Prior Year (2014)

QA/QI, run reports per month

Month	# of Runs	% of Runs
January	47	8.94%
February	37	7.03%
March	45	8.56%
April	44	8.37%
May	40	7.60%
June	36	6.84%
July	55	10.46%
August	45	8.56%
September	42	7.98%
October	47	8.94%
November	40	7.60%
December	48	9.13%
Total	526	100%

As of 10/31/2015 we were dispatched to 41 more calls than this period in 2014.



The backup ambulance has responded to eight calls for service in 2015. It should also be noted that we've missed 21 calls for service year in (2015) where our first ambulance was already assigned to a call.

Average Run Times for month

Call information, Ambulance Run Data Report – All calls

Enroute (Responding - Unit Notified Dispatched)			Response Time (Arrive Scene - Enroute)		
Minutes	# of Runs	% of Runs	Minutes	# of Runs	% of Runs
0 - 1	10	18.87%	0 - 5	34	64.15%
2 - 3	14	26.42%	6 - 10	9	16.98%
4 - 5	21	39.62%	11 - 15	4	7.55%
> 5	8	15.09%	> 15	1	1.89%
Unknown	0	0.00%	Unknown	5	9.43%
Total	53	100%	Total	53	100%

Scene Time (Depart Scene - Arrive Scene)			Transport Time (Arrive Hospital - Depart Scene)		
Minutes	# of Runs	% of Runs	Minutes	# of Runs	% of Runs
0 - 10	12	22.64%	0 - 5	0	0.00%
11 - 20	20	37.74%	6 - 10	2	3.77%
21 - 30	3	5.66%	11 - 15	0	0.00%
> 30	4	7.55%	> 15	30	56.60%
Unknown	14	26.42%	Unknown	21	39.62%
Total	53	100%	Total	53	100%

Average Run Times	
Enroute	00:03:31
To Scene	00:04:44
At Scene	00:16:05
To Destination	00:25:19
Back in Service	00:13:30
Total	01:03:09

Annual Average Run Times

Call information, Ambulance Run Data Report – All calls

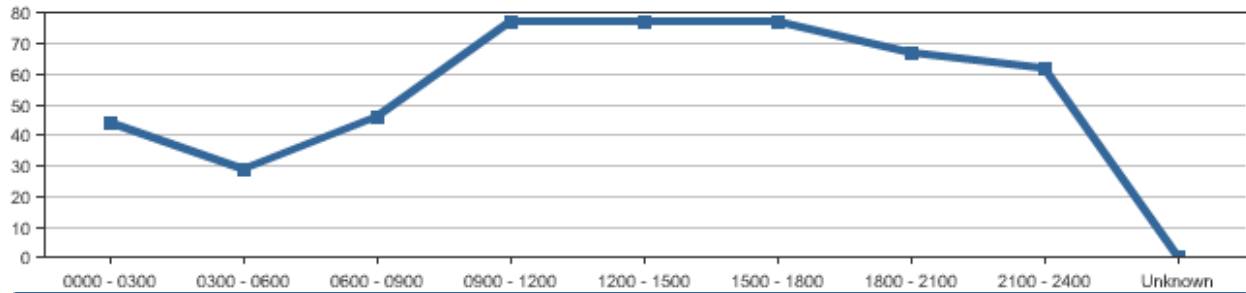
Enroute (Responding - Unit Notified Dispatched)			Response Time (Arrive Scene - Enroute)		
Minutes	# of Runs	% of Runs	Minutes	# of Runs	% of Runs
0 - 1	87	18.16%	0 - 5	287	59.92%
2 - 3	169	35.28%	6 - 10	104	21.71%
4 - 5	162	33.82%	11 - 15	38	7.93%
> 5	55	11.48%	> 15	6	1.25%
Unknown	6	1.25%	Unknown	44	9.19%
Total	479	100%	Total	479	100%

Scene Time (Depart Scene - Arrive Scene)			Transport Time (Arrive Hospital - Depart Scene)		
Minutes	# of Runs	% of Runs	Minutes	# of Runs	% of Runs
0 - 10	120	25.05%	0 - 5	1	0.21%
11 - 20	140	29.23%	6 - 10	6	1.25%
21 - 30	44	9.19%	11 - 15	15	3.13%
> 30	21	4.38%	> 15	263	54.91%
Unknown	154	32.15%	Unknown	194	40.50%
Total	479	100%	Total	479	100%

Average Run Times	
Enroute	00:03:19
To Scene	00:04:57
At Scene	00:15:51
To Destination	00:25:48
Back in Service	00:14:40
Total	01:04:35

Year to Date Call Volume by Hour of Day

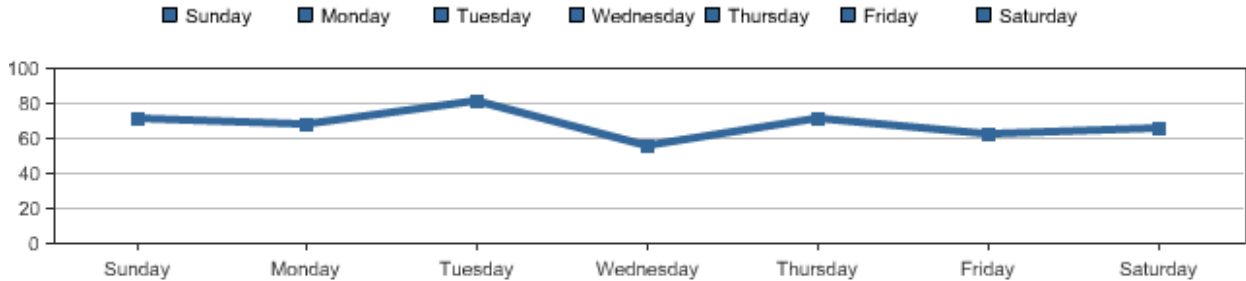
Call Information, Ambulance Run Data Report



Time Period	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Total	Percentage
0000 - 0300	14	3	6	3	6	6	6	44	9.19%
0300 - 0600	7	4	4	1	6	3	4	29	6.05%
0600 - 0900	2	9	11	8	4	4	8	46	9.60%
0900 - 1200	12	14	15	6	11	8	11	77	16.08%
1200 - 1500	14	8	17	6	10	11	11	77	16.08%
1500 - 1800	10	14	5	15	14	12	7	77	16.08%
1800 - 2100	9	8	15	7	12	9	7	67	13.99%
2100 - 2400	4	8	9	10	9	10	12	62	12.94%
Unknown	0	0	0	0	0	0	0	0	0.00%
Total	72	68	82	56	72	63	66	479	100%

Year to Date Calls by Weekday

Call information, ambulance run data report, Runs per weekday_



Transport Hospital

Call information, Ambulance Run Data Report

Destination	# of Runs	% of Runs
Aurora Medical Center	2	0.42%
Beaver Dam Community Hospital	1	0.21%
Columbus Community Hospital	23	4.80%
Meriter Hospital	50	10.44%
St. Mary's - Madison	83	17.33%
St. Mary's - Sun Prairie	52	10.86%
Univ of Wis Hospital & Clinics	12	2.51%
University of Wisconsin Hospital & Clinics	50	10.44%
UW Hospital - East	7	1.46%
VA Medical Center	13	2.71%
Watertown Regional Medical Center	2	0.42%
No Destination	184	38.41%
Total	479	100%

Year to Date Dispatch Reasons

Call information, Ambulance Run Data

Dispatch Reason	# of Times	% of Times
Abdominal Pain	9	1.88%
Allergies (Reaction, Stings, Bites)	5	1.04%
Assault/Sexual Assault	8	1.67%
Back Pain (Non-Traumatic/Non-Recent Trauma)	1	0.21%
Breathing Problem	39	8.14%
Carbon Monoxide/Inhalation/Hazmat/CBRN	2	0.42%
Cardiac or Respiratory Arrest/Death	8	1.67%
Chest Pain (Non-Traumatic)	31	6.47%
Choking	3	0.63%
Convulsions/Seizure	21	4.38%
Diabetic Problems	15	3.13%
Eye Problems/Injury	1	0.21%
Falls	68	14.20%
Headache	3	0.63%
Heart Problems/A.I.C.D.	4	0.84%
Heat/Cold Exposure	1	0.21%
Hemorrhage/Laceration	15	3.13%
Overdose	11	2.30%
Overdose/Poisoning (Ingestion)	5	1.04%
Psychiatric/Abnormal Behavior/Suicide Attempt	4	0.84%
Sick Person (Specific Diagnosis)	59	12.32%
Stab/Gunshot/Penetrating Trauma	1	0.21%
Standby	42	8.77%
Stroke (CVA)	8	1.67%
Traffic/Transportation Incidents	65	13.57%
Traumatic Injuries (Specific)	12	2.51%
Unconscious/Fainting (Near)	21	4.38%
Unknown Problem (Man Down)	17	3.55%
Unknown	0	0.00%
Total	479	100%

Year to Date Call Disposition

Call information, Ambulance Run Data Report

Response Disposition	# of Times	% of Times
Cancelled	51	10.65%
Dead at Scene	5	1.04%
Good Intent	2	0.42%
Patient Refused Care	17	3.55%
Standby Only, No Patient Contacts	23	4.80%
Treated and Refused Transport	52	10.86%
Treated and Released	22	4.59%
Treated, Dead at Scene	5	1.04%
Treated, Transferred Care	26	5.43%
Treated, Transported by EMS	267	55.74%
Treated, Transported by Law Enforcement	4	0.84%
Unable to Locate Patient/Scene	5	1.04%
Unknown	0	0.00%
Total	479	100%