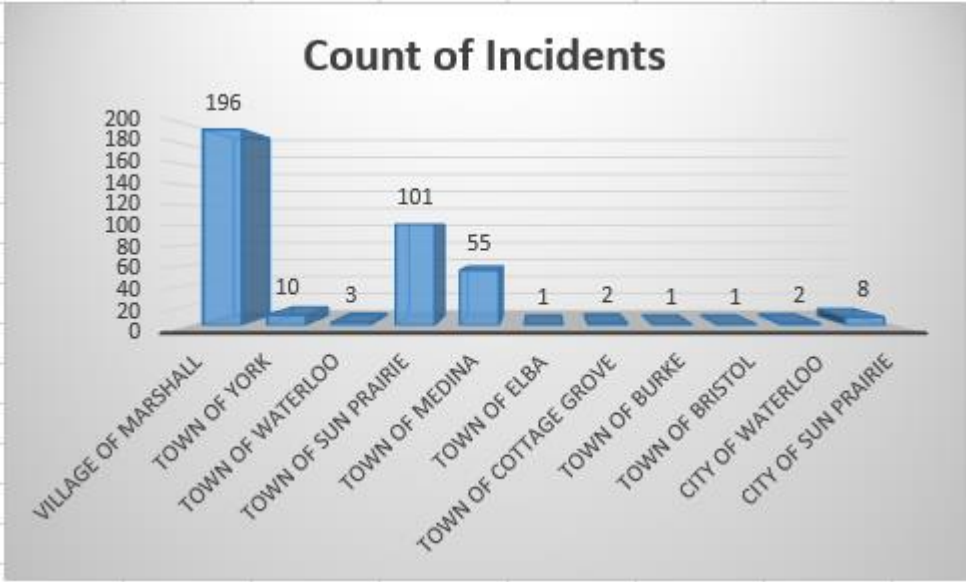
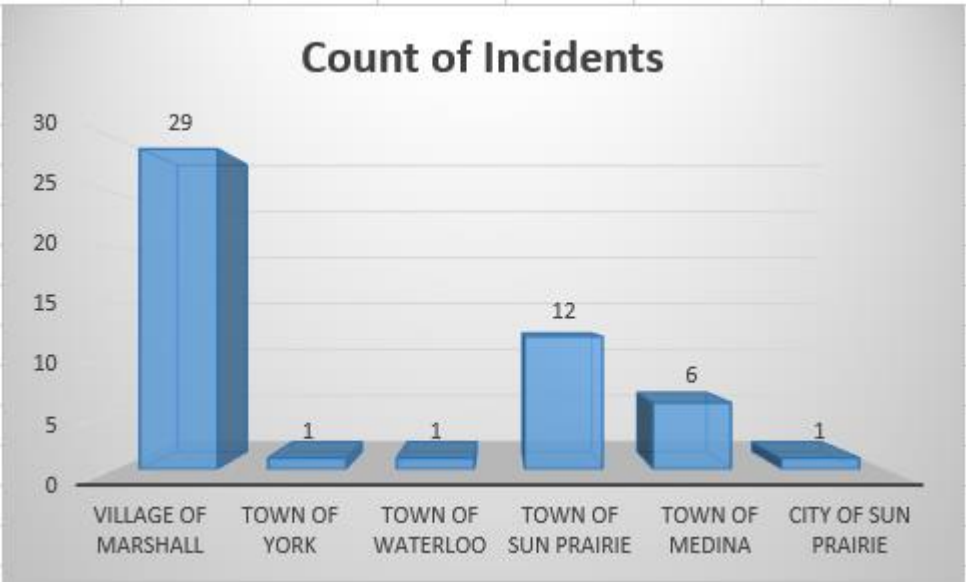


Marshall Area EMS Director's Report September 2015

Annual Call Volume by Municipality



Monthly Call Volume by Municipality



Call Volume Year to Date (2015)

QA/QI, run reports per month

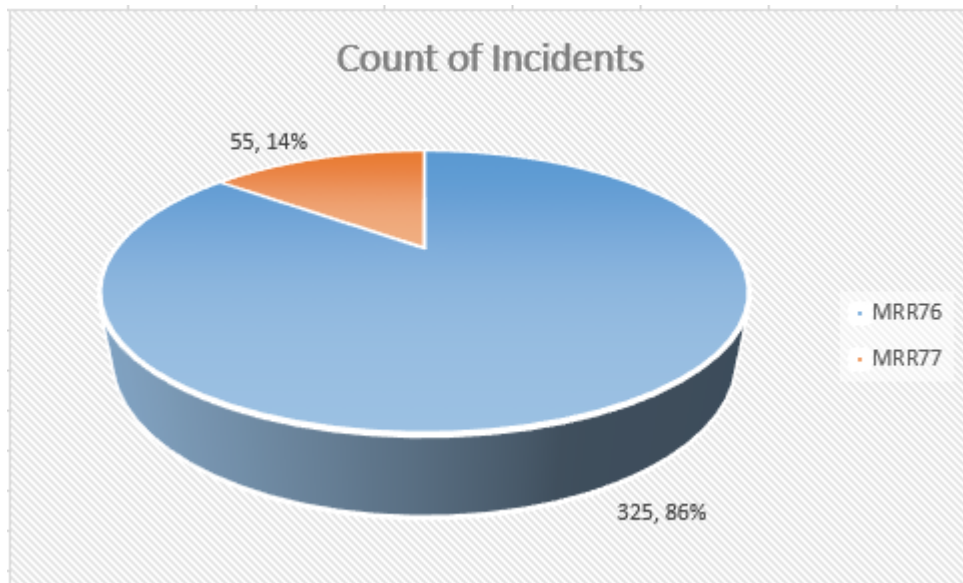
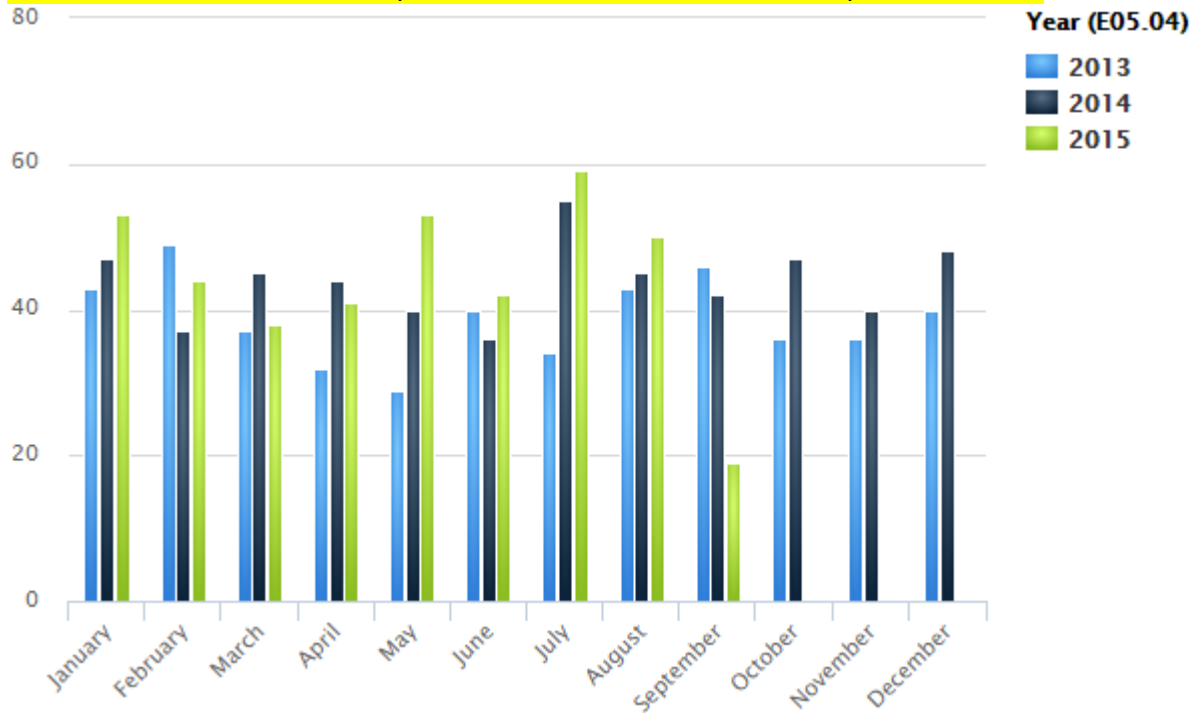
Month	# of Runs	% of Runs
January	53	13.22%
February	44	10.97%
March	38	9.48%
April	41	10.22%
May	53	13.22%
June	42	10.47%
July	59	14.71%
August	50	12.47%
September	21	5.24%
October	0	0.00%
November	0	0.00%
December	0	0.00%
Total	401	100%

Call Volume Prior Year (2014)

QA/QI, run reports per month

Month	# of Runs	% of Runs
January	47	8.94%
February	37	7.03%
March	45	8.56%
April	44	8.37%
May	40	7.60%
June	36	6.84%
July	55	10.46%
August	45	8.56%
September	42	7.98%
October	47	8.94%
November	40	7.60%
December	48	9.13%
Total	526	100%

As of 08/31/2015 we were dispatched to 31 more calls than this period in 2014.



The backup ambulance has responded to six calls for service in 2015. It should also be noted that we've missed 9 calls for service year in (2015) where our first ambulance was already assigned to a call.

Average Run Times for month

Call information, Ambulance Run Data Report – All calls

Enroute (Responding - Unit Notified Dispatched)			Response Time (Arrive Scene - Enroute)		
Minutes	# of Runs	% of Runs	Minutes	# of Runs	% of Runs
0 - 1	7	14.00%	0 - 5	34	68.00%
2 - 3	19	38.00%	6 - 10	8	16.00%
4 - 5	15	30.00%	11 - 15	5	10.00%
> 5	9	18.00%	> 15	0	0.00%
Unknown	0	0.00%	Unknown	3	6.00%
Total	50	100%	Total	50	100%

Scene Time (Depart Scene - Arrive Scene)			Transport Time (Arrive Hospital - Depart Scene)		
Minutes	# of Runs	% of Runs	Minutes	# of Runs	% of Runs
0 - 10	14	28.00%	0 - 5	0	0.00%
11 - 20	14	28.00%	6 - 10	1	2.00%
21 - 30	5	10.00%	11 - 15	2	4.00%
> 30	0	0.00%	> 15	24	48.00%
Unknown	17	34.00%	Unknown	23	46.00%
Total	50	100%	Total	50	100%

Average Run Times	
Enroute	00:03:30
To Scene	00:04:24
At Scene	00:13:49
To Destination	00:26:16
Back in Service	00:13:33
Total	01:01:32

Annual Average Run Times

Call information, Ambulance Run Data Report – All calls

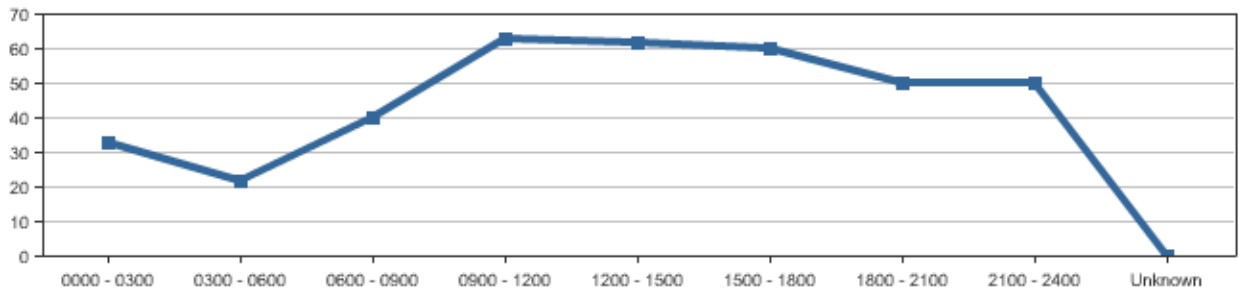
Enroute (Responding - Unit Notified Dispatched)			Response Time (Arrive Scene - Enroute)		
Minutes	# of Runs	% of Runs	Minutes	# of Runs	% of Runs
0 - 1	71	18.68%	0 - 5	221	58.16%
2 - 3	141	37.11%	6 - 10	89	23.42%
4 - 5	122	32.11%	11 - 15	33	8.68%
> 5	41	10.79%	> 15	5	1.32%
Unknown	5	1.32%	Unknown	32	8.42%
Total	380	100%	Total	380	100%

Scene Time (Depart Scene - Arrive Scene)			Transport Time (Arrive Hospital - Depart Scene)		
Minutes	# of Runs	% of Runs	Minutes	# of Runs	% of Runs
0 - 10	96	25.26%	0 - 5	1	0.26%
11 - 20	103	27.11%	6 - 10	4	1.05%
21 - 30	39	10.26%	11 - 15	12	3.16%
> 30	16	4.21%	> 15	205	53.95%
Unknown	126	33.16%	Unknown	158	41.58%
Total	380	100%	Total	380	100%

Average Run Times	
Enroute	00:03:14
To Scene	00:05:09
At Scene	00:16:05
To Destination	00:25:58
Back in Service	00:14:16
Total	01:04:42

Year to Date Call Volume by Hour of Day

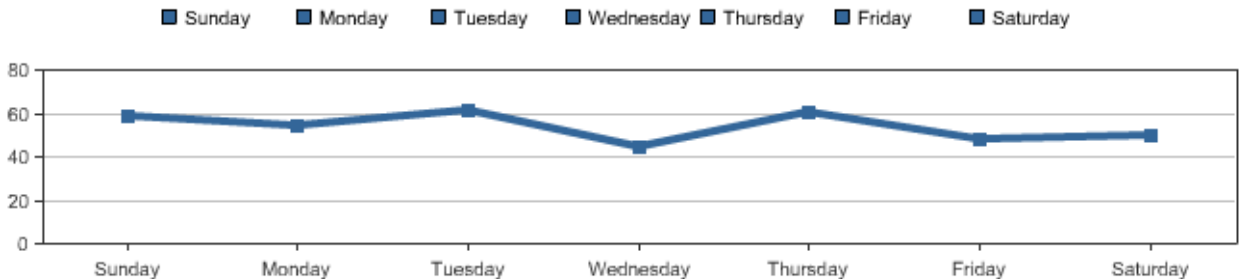
Call Information, Ambulance Run Data Report



Time Period	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Total	Percentage
0000 - 0300	12	2	3	3	5	3	5	33	8.68%
0300 - 0600	5	3	4	0	4	3	3	22	5.79%
0600 - 0900	2	7	9	6	4	4	8	40	10.53%
0900 - 1200	10	12	12	6	9	7	7	63	16.58%
1200 - 1500	11	5	12	6	9	10	9	62	16.32%
1500 - 1800	9	13	3	11	12	7	5	60	15.79%
1800 - 2100	7	7	11	5	9	6	5	50	13.16%
2100 - 2400	3	6	8	8	9	8	8	50	13.16%
Unknown	0	0	0	0	0	0	0	0	0.00%
Total	59	55	62	45	61	48	50	380	100%

Year to Date Calls by Weekday

Call information, ambulance run data report, Runs per weekday



Transport Hospital

Call information, Ambulance Run Data Report

Destination	# of Runs	% of Runs
Aurora Medical Center	2	0.53%
Columbus Community Hospital	19	5.00%
Meriter Hospital	40	10.53%
St. Mary's - Madison	61	16.05%
St. Mary's - Sun Prairie	41	10.79%
Univ of Wis Hospital & Clinics	2	0.53%
University of Wisconsin Hospital & Clinics	50	13.16%
UW Hospital - East	4	1.05%
VA Medical Center	8	2.11%
Watertown Regional Medical Center	1	0.26%
No Destination	152	40.00%
Total	380	100%

Year to Date Dispatch Reasons

Call information, Ambulance Run Data

Dispatch Reason	# of Times	% of Times
Abdominal Pain	8	1.88%
Allergies (Reaction, Stings, Bites)	5	1.17%
Assault/Sexual Assault	7	1.64%
Back Pain (Non-Traumatic/Non-Recent Trauma)	1	0.23%
Breathing Problem	33	7.75%
Carbon Monoxide/Inhalation/Hazmat/CBRN	1	0.23%
Cardiac or Respiratory Arrest/Death	7	1.64%
Chest Pain (Non-Traumatic)	28	6.57%
Choking	2	0.47%
Convulsions/Seizure	20	4.69%
Diabetic Problems	13	3.05%
Eye Problems/Injury	1	0.23%
Falls	62	14.55%
Headache	2	0.47%
Heart Problems/A.I.C.D.	4	0.94%
Heat/Cold Exposure	1	0.23%
Hemorrhage/Laceration	12	2.82%
Overdose	10	2.35%
Overdose/Poisoning (Ingestion)	4	0.94%
Psychiatric/Abnormal Behavior/Suicide Attempt	4	0.94%
Sick Person (Specific Diagnosis)	56	13.15%
Stab/Gunshot/Penetrating Trauma	1	0.23%
Standby	41	9.62%
Stroke (CVA)	5	1.17%
Traffic/Transportation Incidents	56	13.15%
Traumatic Injuries (Specific)	10	2.35%
Unconscious/Fainting (Near)	16	3.76%
Unknown Problem (Man Down)	16	3.76%
Unknown	0	0.00%
Total	426	100%

Year to Date Call Disposition

Call information, Ambulance Run Data Report

Response Disposition	# of Times	% of Times
Cancelled	47	11.03%
Dead at Scene	5	1.17%
Good Intent	2	0.47%
Patient Refused Care	15	3.52%
Standby Only, No Patient Contacts	21	4.93%
Treated and Refused Transport	47	11.03%
Treated and Released	21	4.93%
Treated, Dead at Scene	4	0.94%
Treated, Transferred Care	21	4.93%
Treated, Transported by EMS	236	55.40%
Treated, Transported by Law Enforcement	4	0.94%
Unable to Locate Patient/Scene	3	0.70%
Unknown	0	0.00%
Total	426	100%